

Hi James, how can I help you today?

Where is my order? My parcel number is 56777213

The Sales Case.

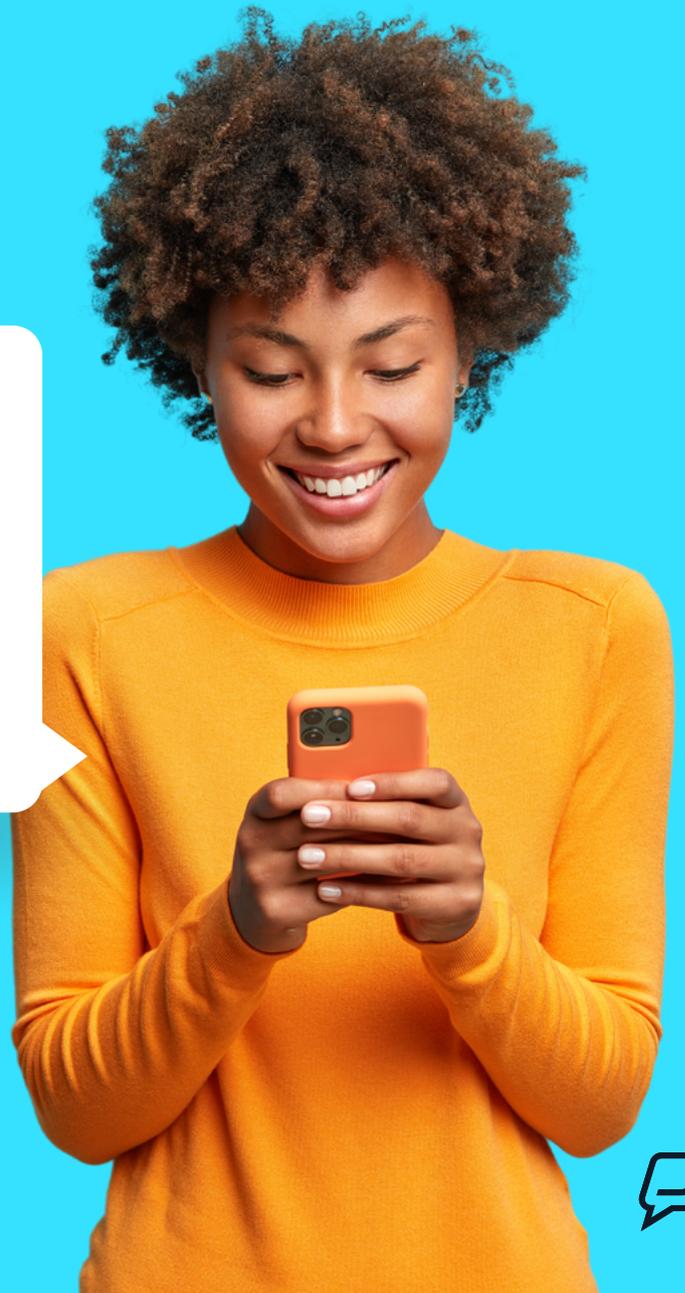
Great customer experiences can be so simple. Let's get you started.

Benefits of chatbots.

Most business transactions now take place online, making chatbots a must-have to improve the customer experience, reduce costs and speed up the buying process.

Addressing customers individually is crucial for sales activities to convert prospects into potential buyers. Thanks to chatbots, the customer journey can be used more efficiently, making lead generation a no-brainer. Chatbots can function as personal shopping assistants, greeting customers or actively with their personal name, informing about special discounts, offers, and product stock. Let bots help users navigate your website and find the right product. In the meantime, the bot collects valuable customer data to offer even better product suggestions in the future. Your online shop is available 24/7 and so should your service.

"Business leaders claim that chatbots have increased sales by 67% on average."



Use Cases.

Personal shopping assistant.

Chatbots help customers find products that match their size and style. Automate proactive suggestions based on prior orders.

Automate 1st level support.

Chatbots can automate FAQs such as order cancellations, returns, and product stock in real-time.

Order tracking.

Common queries, such as order tracking, can be easily automated and solved via a chatbot, improving customer experience.

Reactivate abandoned carts.

Leverage bots to remind users of pending orders and assist them with questions during the order process.

KPIs from our customers.

71%

Call & mail volume reduction

89%

automation rate

90%

reduced chat duration

35%

upselling conversion rate via chatbot



Start delivering excellent customer experiences.



Best user experience.

Our chat flows are built from customer feedback.



Multilingual bots.

We cover your language: expand globally, talk locally.



Flexible integrations.

Integrate on all channels and tools, launch within weeks.

Let's talk.

Discover more tailored use cases for your business. Schedule an in-person demo to kick off the new chapter and get you started with our expertise.

[Schedule demo](#)