



BCEDA EDRP COVID19 - Economic Response and Recovery (Restart) Conference Call



Thursday, May 28, 2020

What is BCEDA Doing?

- COVID19 Webpage: https://www.bceda.ca/covid19.php
- Resources for BC Businesses Guide
- COVID19 Bulletin
- Business ReStart Plan Template
- Municipal Restart Survey
- Restart Survey Phase 3 FortisBC



BC ReStart Survey

BC RESTART

Date of meeting*	
Outreach Specialist*	
Business contact*	
Business sector	
O Public O Private O Non-profit	
What best describes your industry?	
Agriculture, Forestry, Fishing and Hunting Mining, quarrying and oil and gas extraction Utilities Construction Manufacturing Wholesale Trade Retail Trade Transportation and Warehousing Information and Cultural Industries Finance and Insurance Real estate and rental and leasing Professional, scientific and technical services Management of companies and enterprises Administrative and support, waste management and remediation service Health care and social assistance Arts, entertainment and recreation commodation and food services Vic administration rofits (if not included above) ervices (except public admin) 9s, please specify	es

modified our business model (i.e. take out, curbside, etc.



1-888-772-4667 Hotline Powered by FortisBC

Businesses can call to:



Complete the Business Restart Survey

- New survey focused on reopening
- Aggregate data to be shared with communities
- Also available online: https://bit.ly/3dc80xg

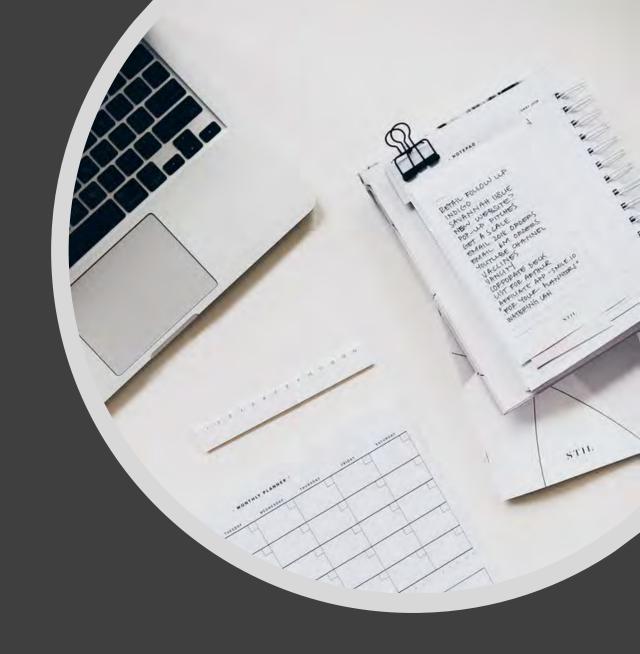


Register for SupportLocalBC.com

- Gift card website
- Businesses get 100% of proceeds
- Incentives Buy a \$25 gift card for a Northern BC business & LNBC will pitch in \$25 to buy another gift card from a Northern BC business

Resource Updates

- Canada Emergency Commercial Rent Assistance
- Business Resilience Service –
 1-866-989-1080
- Innovation Canada Business and Individual
- Destination Marketing & Management Toolkit





Dave Frank
Executive Director

BC Aviation Council

COVID-19 and B.C.'s Aviation Sector: A Tragedy

Webinar Hosted By

BC Economic Development Association

Dave Frank, Executive Director

Dave@BCAviationCouncil.org

May 28th, 2020



Today's Presentation

- Who Is The British Columbia Aviation Council?
- Importance of Aviation/Aerospace
- How Airports & Travel Will Be Changed/Reshaped
- Current Situation Survival
- "Green Shoots" Stabilization
- Our Ask of Governments Recovery



Who Is The BCAC?

- Industry Group for Aviation and Aerospace
- 340 Member Registered Charity, Member-Driven and Funded
- In Existence for 82 Years
- An Industry that is Visible, Connected, Thriving
- We Communicate, Facilitate and Amplify Our Industry's Voice
- \$300,000 Scholarship Endowment
- Over \$70k Distributed Annually in Scholarships (non-COVID years)
- Conduct the Annual Silver Wings Industry/Scholarship Awards (ditto)
- On Federal Advisory Committees
- House of Commons Transportation Invited Witness
- Work With 16 National and Regional Associations



Working Together



































Importance of Aviation/Aerospace

- In 2019, the province's aviation and aerospace industries directly employed over 44,000 professionals and contributed \$12.6 billion to Canada's Gross Domestic Product
- Beyond that, Aviation is the most powerful socio-economic infrastructure a Community has



How Airports & Travel Will Be Changed/Reshaped

Have Absolutely No Idea

But Change it Will

• Why?



Current Situation

- The Industry is Decimated
- Over 93% of Business Activity is Gone
 - 41,000 People Directly Impacted
 - \$11.5 Billion in Gross Domestic Product Poof!
- Several Remote & Indigenous Communities Lost All Scheduled Air Services



"Green Shoots"

- Aviation is a "Get It Done" Industry
- There is Still a Skeletal Scheduled Network
 - Flight's per Week, Not per Day
- Carriers Starting to Put Toe Back in the Water
- Increased Cargo Systems and Small Charters
- Medevac Continues Exceptional Work
- Ready for Forest Fire Season
- Flight Schools Are Back in the Air



Our Ask of Governments - Federal

- Transport Canada Has Been Extremely Responsive
- Provide low barrier forgivable business loans/grants to essential small or regional air operators and aircraft maintenance providers to cover such costs as NAV CANADA charges, airport charges, aviation fuel excise taxes, rent and ground handling fees – Survival
- Ensure that all airports, irrespective of their ownership model, are eligible for all programs launched to combat COVID – especially the Canada Emergency Wage Subsidy program and Rent Subsidy Program – Survival
- Flexibility to adjust tight implementation deadlines and dedicated federal funding to help airports meet new regulatory requirements – Survival
- Increase Airport Capital Assistance Program (ACAP) funding to \$95 million and relax program's guidelines Recovery
- Increase funding for Destination Canada to promote travel domestically, as well as to stimulate international tourism to Canada once travel rebounds Recovery

Our Ask of Governments - Provincial

- Double funding for the British Columbia Air Access Program (BCAAP)
 Funding Survival/Recovery
 - Use the program in 2020 to support airport operating costs
 - Increase the program's contribution to projects to 95%
- Increased funding for Destination BC to stimulate domestic travel, as well as to support international tourism to Canada once travel has begun to rebound – Recovery
- Increase the amount of Student Aid available for domestic Students to reflect the approximately \$85,000 commercial pilot license program cost (the Alberta model) – Recovery

Our Ask of Governments - Municipal

- Write letters of support to the Federal and Provincial governments especially if an Airport Community
- Support your local airport
- BCAC can help facilitate



Thank You!

Fly Safe and Be Well

Dave@BCAviationCouncil.org





Geoff Ritchie
Senior Manager,
Airport Development

Chad Munchinsky
Airport Business Development &
Community Relations Manager



Kelowna International Airport

COVID-19

Kelowna Air Service Recovery

Presented to:

British Columbia Economic Development Association



28 May 2020



YLW: Month of April 2020

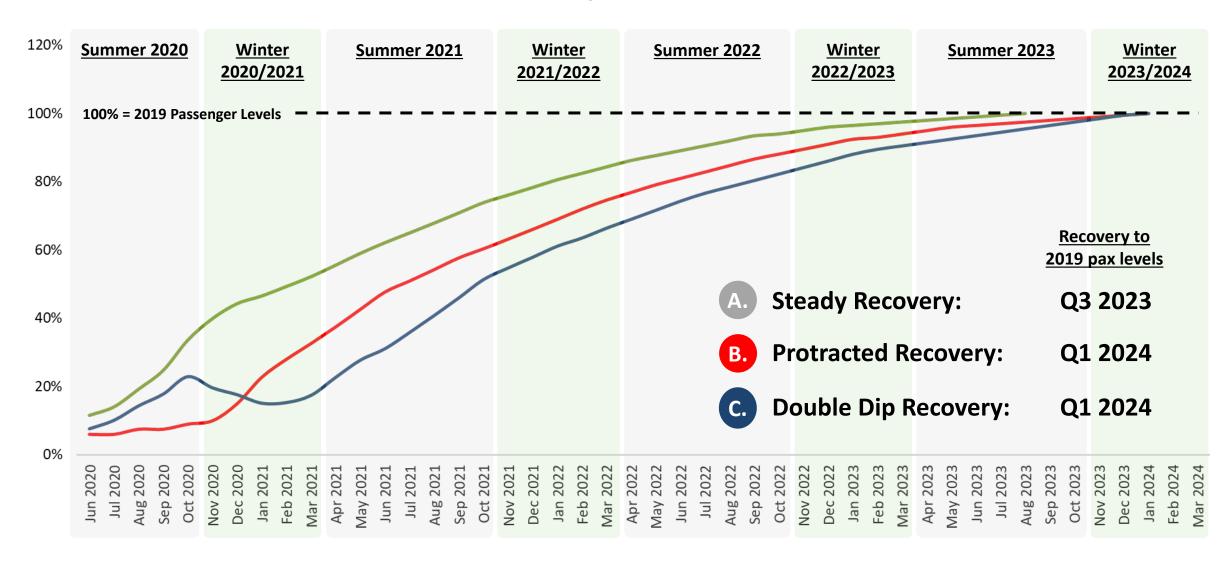


		2020		2019		Variance	
		April	YTD	April	YTD	April	YTD
PAX In	Domestic Transborder	2,920 81	204,350 14,474	70,772 3,824	309,553 21,465	-95.87% -97.88%	-33.99% -32.57%
	International Combined	3,001	12,011	3,578 78,174	21,404 352,422	-100.00% -96.16%	-43.88% -34.50%
PAX Out	Domestic Transborder International Combined	2,691 14 - 2,705	204,254 13,900 10,006 228,160	71,712 3,218 2,428 77,358	317,859 19,986 19,748 357,593	-96.25% -99.56% -100.00% -96.50%	-35.74% -30.45% -49.33% -36.20%
Total PAX	Domestic Transborder International Combined	5,611 95 - 5,706	408,604 28,374 22,017 458,995	142,484 7,042 6,006 155,532	627,412 41,451 41,152 710,015	-96.06% -98.65% -100.00% -96.33%	-34.87% -31.55% -46.50% -35.35%

April 2020 passengers were 96.3% lower than previous year.

Source: Kelowna Airport

YLW Air Service Recovery Scenarios



Global companies matter to regional and local economies



- Q1'20: \$1.7B Loss, Core Operations
- Workforce Reduction: 16,000 jobs
- JV with Embraer canceled
- 737MAX customer orders:
 - 150 cancellations in March
 - 108 cancellations in April

SAIRBUS

- Workforce Reduction: 3,200 jobs
- April aircraft deliveries 80% lower year over year
- 66 aircraft cancellations YTD April 2020

Airline Bankruptcies (To date May)

- LATAM
- Thai Airways
- Avianca
- Virgin Australia
- Norwegian Denmark/Sweden
- Air Mauritius
- South African Airways
- Ravn Air, Compass, Miami Air

🛞 AIR CANADA

- Workforce reduction planned: 20,000 jobs of 38,000 total
- -75% capacity reduction in Q3 2020
- Right-sizing fleet: Retiring 79 older aircraft (all B767s, A319s, E190s)
- AC Rouge will continue with greater concentration of narrowbody fleet
- Minimum 3 year recovery timeframe

WESTJET

- 135 of 181 aircraft parked (early May 2020)
- Domestic route reductions until 04 July
- Transborder/International suspensions through 25 June
- Air travel to begin recovery in Q4 2020
- CEO Ed Sims: "We might not be our previous size for a long time, if ever"

Airline Cash Burn (March/April 2020)



Air Canada C\$20M/day



American Airlines US\$70M/day



Delta Air Lines US\$100M/day



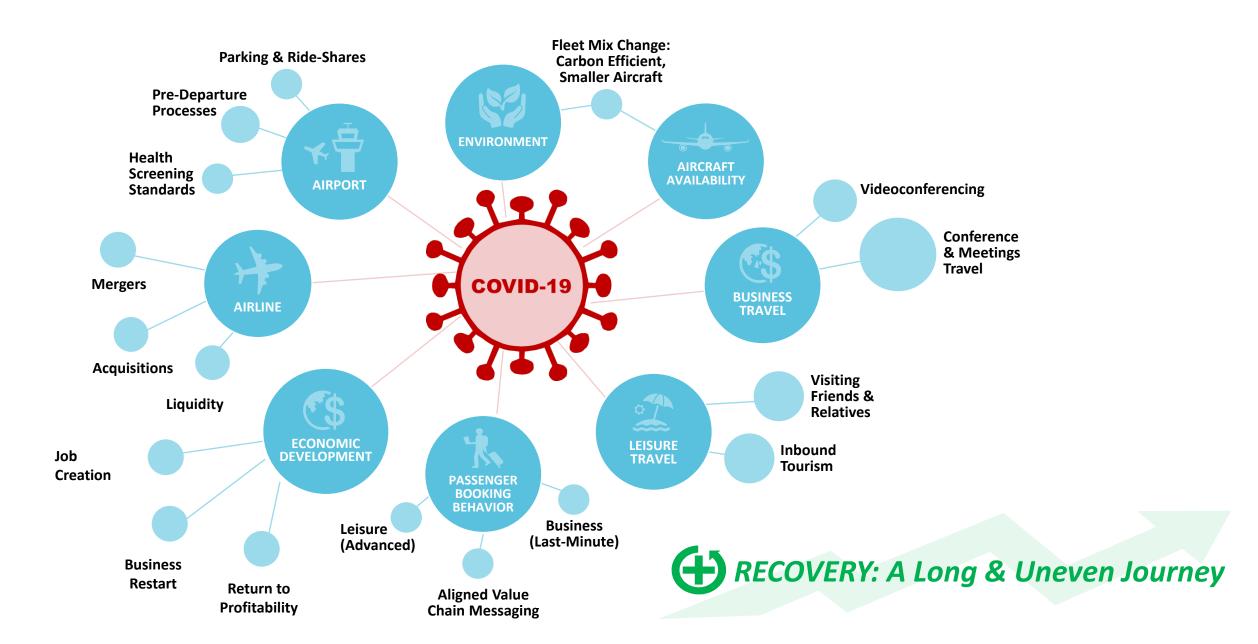
Southwest Airlines
US\$30M/day



United Airlines US\$45M/day

Airlines, Airports, and Aerospace companies drive the world economy – in turn, effecting your economy

A Multitude of Factors in Air Service Recovery



Protracted Recovery Strategic Framework

For Discussion



Airport Pax (% of 2019 Pax)

17k 6%

24k 7% 27k 8% 41k 13% 90k 25%

122k 35% 143k 45% 187k 53%

What can the airport do?

- Provide a safe travel environment
 Work with partners for demand get
 - Work with partners for demand generation initiatives
 - Communicate demand to airline network planners
- Develop technologies supporting safe travel
- Adjust operations to suit changing requirements
- Continue to communicate demand requirements to airlines
- Deploy technologies supporting safe travel
- Enhance winter strategies and begin summer sector demand
- Continue to communicate demand requirements to airlines
- Communicate sector air service requirements to airline network planners
- Begin winter strategy and enhance summer
- Continue to communicate demand requirements to airlines

How can Economic Development Partners help?

- Partner with YLW, other airports, and airlines to support demand through marketing initiatives for support of air service recovery to benefit all industry sectors.
- Drive demand in all market segments, don't just support "what we are good at locally" target the overall regional/provincial economic development first and local benefits will follow.
- Align and deliver consistent messaging regarding the safety practices in place to help generate confidence and trust in the whole value chain form house, to airport, to business.
- Be prepared to support this collaboratively as a medium to long term initiative, its not a short term recovery. Defer the smaller issues for now and concentrate on the large scale recovery.

What will the Airlines be planning and looking for?

- Clean sheet opportunity to design the new network. Demand, not capacity driven.
- Short term planning, month to month based on demand on any given route.
- Fleet reshaping will determine available capacity.
- Advance bookings key to route availability.
- Due to depressed Summer season, winter season flying will be only increased slightly.
- Shorter winter peak season and reduced capacity in winter shoulder periods.
- Support of routes with higher load factors and frequencies over others.
- Strong advanced bookings key to reinstate additional Transborder and International capacity.
- Airport support in deploying technologies for 'safe' travel confidence.
- Return of premium passenger revenues.
- Airlines will begin to reinstate additional capacity.
- Service offerings improve with increased premium revenues.
- Continued fleet management and route development for strong markets.

CONTACT

Geoff Ritchie

Senior Manager, Airport Development



+1 250 807 4308

gritchie@kelowna.ca

Chad Munchinsky

Manager - Airport Business Development and Community Relations



+1 250 807 4309

cmunchinsky@kelowna.ca



Serge Corbeil
Director - Government Relations, Local and Provincial

Air Canada



Air Canada COVID-19 Recovery Effort to Re-start the Visitor Economy







Air Canada at a Glance – A Look Back

- Air Canada is Canada's largest airline and the largest provider of scheduled passenger services in the Canadian market, the Canada-U.S. transborder market and in the international market to and from Canada.
- In 2019, Air Canada together with its Air Canada Express regional partners carried close to **52 million passengers**.
- Air Canada: over 220 destinations worldwide 64 in Canada, 60 in the US and 98 in Europe, Africa, to the Middle East, Asia, Australia, the Caribbean, Mexico, Central America and South America.
- One of the 20th largest airlines in the world and one of only 12 airlines that serve six continents.



Air Canada in B.C.

- More than 5,300 employees in Metro Vancouver
- With our partner airlines, more than 7,000 in B.C
- Over \$1.1 billion in expenditures
- Support 9,133 jobs
- Tourism economic contribution of \$600 million supporting 6,370



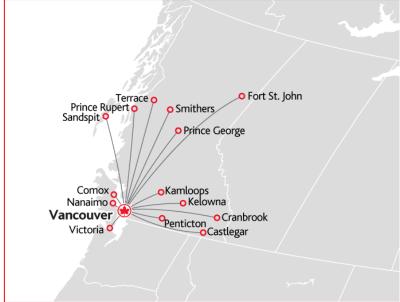
Air Canada in B.C. Then and Now

Pre-Covid:

- Fly to 16 airports in the province
- **69 destinations** through the YVR hub:
 - 26 in Canada
 - 20 in USA
 - 23 International

Currently (May schedule):

- Fly to 5 airports in the province
- 16 destinations:
 - 11 in Canada
 - 2 in USA
 - 3 International

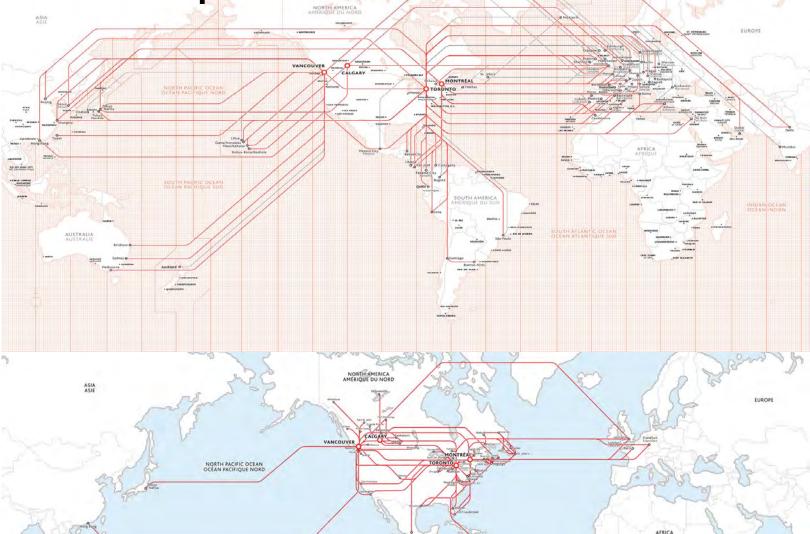






Our Network—Impact of COVID-19

March 2020



April 2020



Tourism in Canada



- Generates \$102 billion in annual economic activity, 1.8 million jobs and accounting for over 2% of GDP.
- Tourism is Canada's largest service export, valued at over \$22 billion in 2018 and close to 20% of all service export revenues.
- Prior to COVID, the GOC outlined 2025 economic targets for Tourism in Canada
 - Increase revenue by 25% to \$128 billion
 - Increase jobs by 7.3% (or 54,000 new jobs)
 - GDP: growth in the visitor economy to outpace growth in the national economy
- Source: <u>Tourism Growth Strategy</u>



A SIGNIFICANT CONTRIBUTOR TO THE CANADIAN ECONOMY

Air Canada contributes approximately **\$21B** to Canada's GDP and supports the employment of almost 190,000 people.



A MAJOR CONTRIBUTOR TO CANADA'S ECONOMY



\$47B
In total annual economic output 1

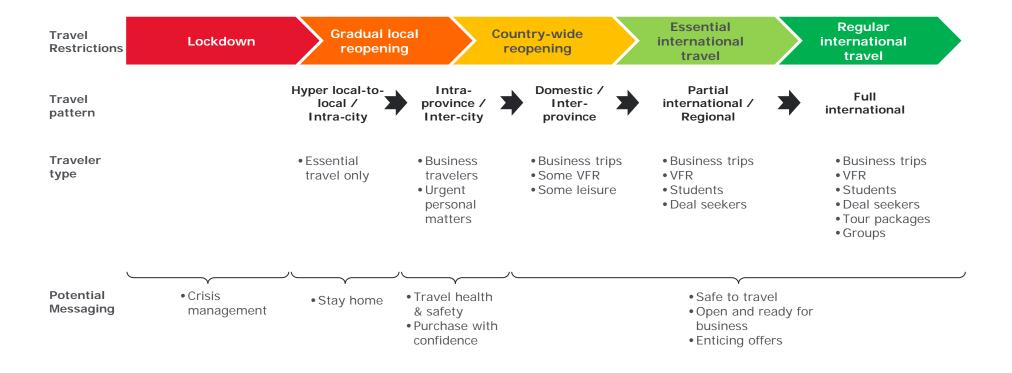
1. KPMG and Intervistas, 2018





THE RE-START APPROACH

A PHASED APPROACH TO RECOVERING TRAVEL DEMAND





BOOK AND FLY WITH CONFIDENCE





Air Canada CleanCare+

- Mandatory pre-flight customer temperature checks (first in the Americas)
- More personal space in Economy Class at least until June 30, 2020
- Personal care kits containing disinfectant and safety items
- Electrostatic cabin spraying to reinforce aircraft grooming protocols
- Revised food product minimizing crew and passenger contact
- Customer face-coverings and employee Personal Protective Equipment now mandatory

Safe to fly

Air Canada Vacation CareFlexPlus

- A travel protection plan that allow customers to change plans and get a full refund on Air Canada Vacations packages
- Reinforce ACV's "Canada Promise"
- Offer reduced deposit option for consumers and travel agents

Flight Changes and Cancellation policies

New bookings made up to June 30, 2020 can be changed without fees for original travel between March 1, 2020 and June 30, 2021.

Customers with refundable tickets will continue to have the option of refunds:

- Air Canada Travel Voucher for the remaining value of their ticket that has no expiry date, is fully transferable and retains any residual value or:
- 2. Ability to convert the remaining value of their ticket into Aeroplan Miles, with 65 per cent more value versus the normal rate for buying Miles.

Safe to book



Helping Connect the World Beyond Hub Cities

Initiatives that contribute to ease of connection to regions:

- One Stop Security: passengers transiting through a Canadian airport do not need to go through security (CATSA)
- International to Domestic: passengers arriving from an international flight pick up their luggage at their final destination.





Thank you Merci

more

EAT . SHOP . .

ERY CENTRE

What Communities and Others are Doing?

- Sunshine Coast Business Recovery Centre
- Port Coquitlam Free Patio Construction
- City of Victoria Business Restart Toolkit





Questions

- What type of assistance would be helpful from the Province of BC and the Government of Canada? For you, or your businesses.
- What type of assistance could BCEDA provide?



Thank you

- Please send us an email with topics that you would like to see covered in future conference calls/webinars.
- If you have ideas on things we should be doing, are willing to offer assistance, or just want to provide us with updates on how this crisis is impacting you, please reach out.

We are confident that together we will all come through to the other side, and when we do, our communities and our economy will prosper. When that great day comes, BCEDA will be there to support our return to normalcy and our ability to retain and attract businesses, residents and tourists. Be safe.