

# AWAY SUPPORTER INFORMATION

2025/26

THIS GUIDE HAS BEEN CREATED TO PROVIDE VISITING SUPPORTERS WITH INFORMATION ABOUT THEIR ELLAND ROAD VISIT.

#### Your Allocation

The away supporters are housed in the South West corner of the stadium in the John Charles Stand. It is split into two sections.

Yellow Tickets- John Charles upper tier sections
 B1, B2, B3 & B4

Black tickets- John Charles lower tier Sections
 C15, C16 & C17

Turnstiles Layout

John Charles Upper Tier will use entrance 1&2

John Charles Lower Tier will use Howards Entrance

Please see page 3 for a map showing the layout of the away turnstiles area, including fan zone.

**Barriers On Entry** 

In the interests of safety only those with a ticket will be allowed to gain entry to the away supporter's area outside the turnstiles. Ticket inspections will be carried out upon arrival.

There will be a barrier system at the turnstiles.

These help us ensure that supporters are in the

For cup matches your allocation may include other areas of the stadium to comply with competition regulations.

correct area and in possession of a ticket. Please have your ticket ready for inspection.

You will be searched before you enter Elland Road stadium.

#### Please Ensure You Get Your Full Allocation

In order for your club to receive a full entitlement of seats please ensure that you conduct yourselves in line with the ground regulations Please see the following:

Please sit in the seat you have been allocated

Nobody may stand in any seating area whilst play is in progress, except those persons who have tickets in any Licensed Standing In Seated Areas. The obstruction of gangways, access ways, exits and entrances, stairways is strictly forbidden.

The Ground Regulations can be found at the end of this document.

# Away Ticket Office

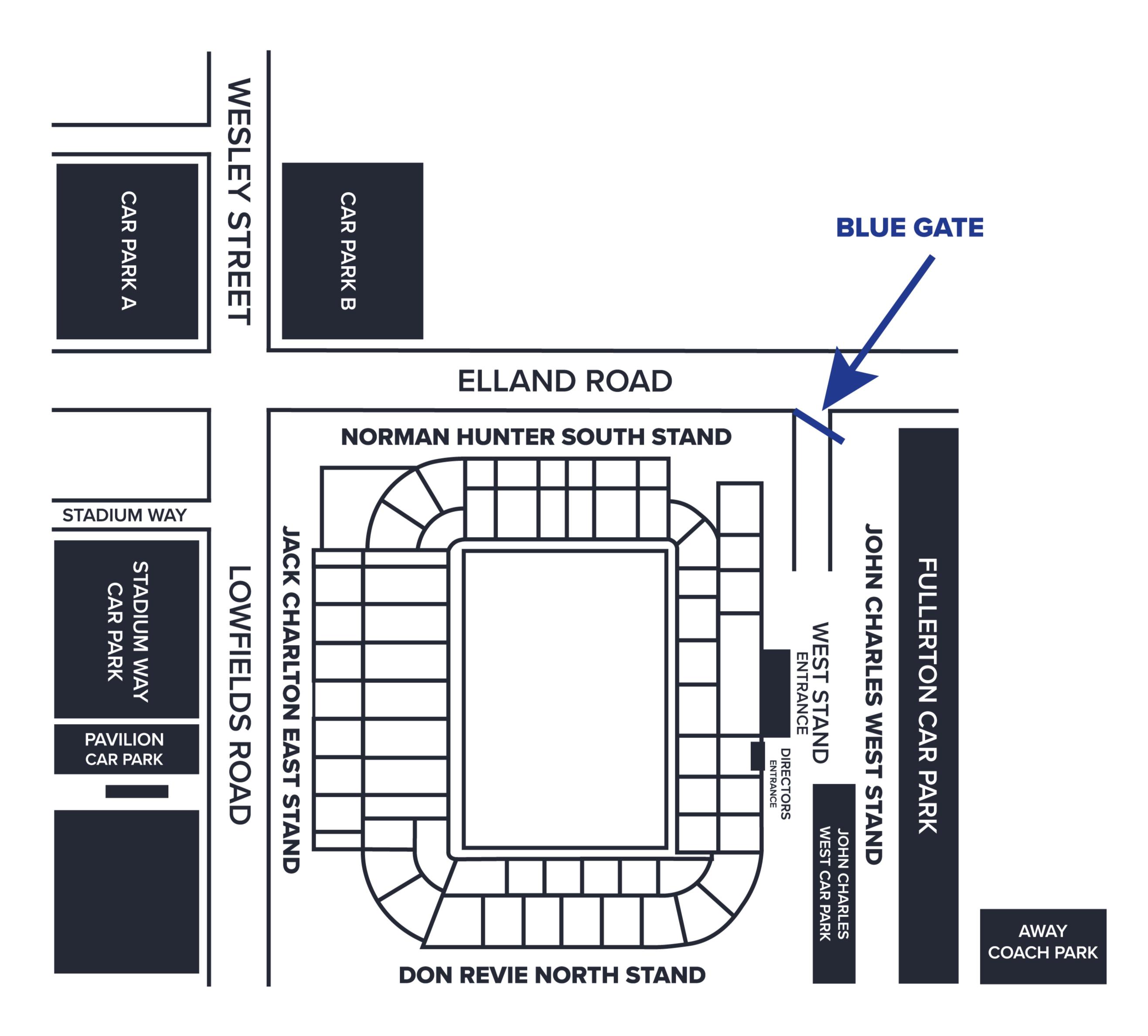
The away ticket office is located adjacent to the away turnstiles (entrance 1 & 2) and opens 90

minutes prior to kick off.

# Visiting Supporter Advice

Leeds United warmly welcome you to Elland Road and hope the following information is helpful in assisting you during your arrival process ahead of your visit.

We recommend entrances to the site for visiting supporters is via the blue gates located in the South West corner (see map below) this is the nearest to the visitors turnstile.



# Visiting Supporter Public Houses

There are no public houses designated for visiting away supporters. There are several pubs in the City Centre which will accept visiting supporters. There are no pubs near to the stadium that accept visiting supporters.

There is a fan zone at the Stadium which is

located outside the visiting supporters' turnstiles. This opens 2 hours prior to kick off.

If you have a ticket with a black stub you enter the stadium via Howards Bar which also available for visiting supporters to have a drink before the match. This opens 90 minutes prior to kick off.

# Stadium Entry

Turnstiles will be open 90 minutes before kick-off, and it is advised to arrive as early as possible. Leeds United FC operate a 3-stage queuing procedure to co-ordinate and moderate the flow of supporters to the turnstiles to ensure a safe entry to the stadium.

**Pre-Entry ticket checks** - When you enter through the blue gate off Elland Road your tickets will be checked.

**Body and bag search** - Once you are through the gates you and your bags will be searched.

**Electronic Ticket Scan** - You will then gain entry to the stadium via electronic ticket scan.

During this procedure it maybe necessary to temporarily hold supporters for a short time to achieve a safe and steady flow through the turnstiles.

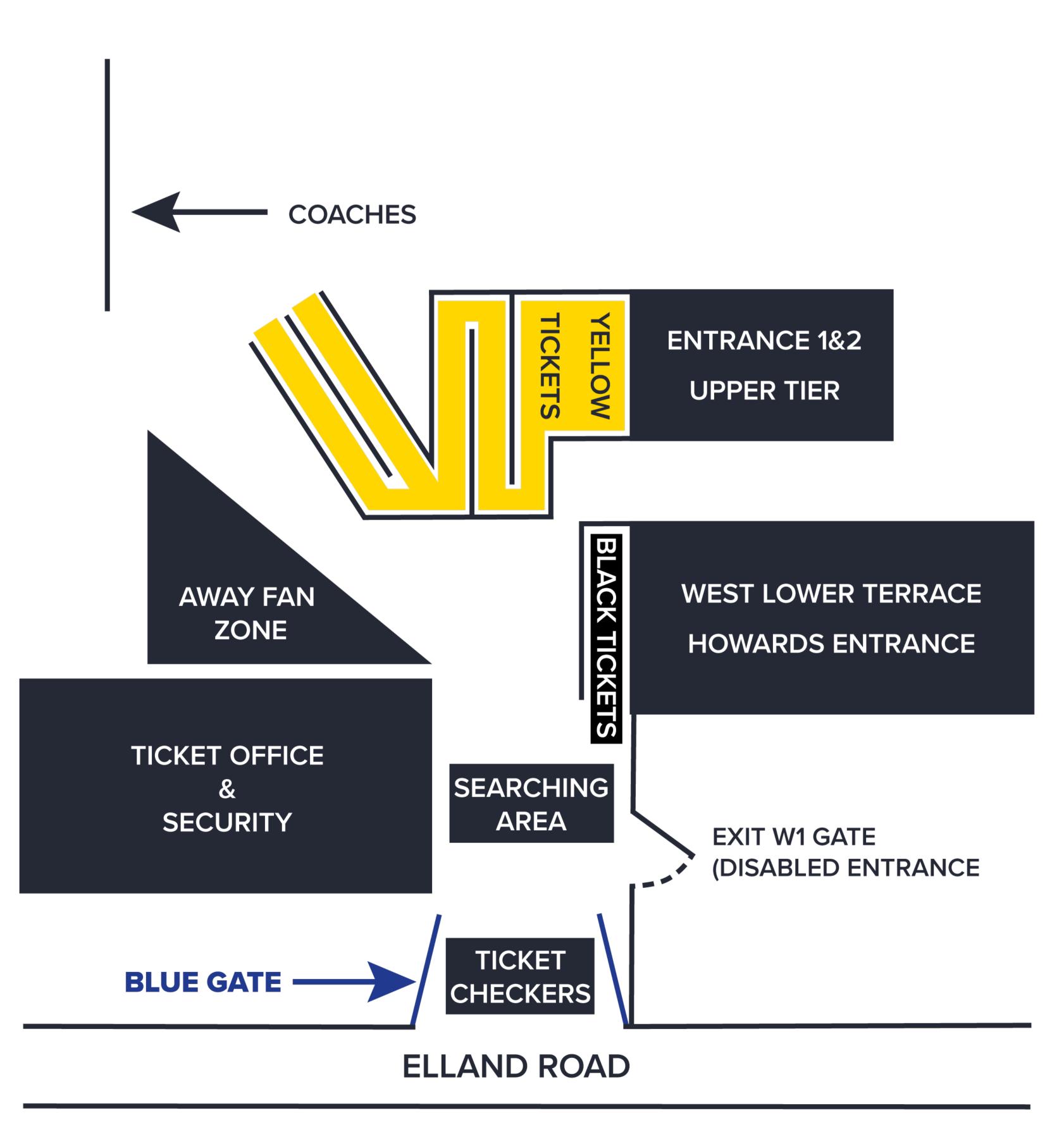
Please note that large numbers of supporters arriving late cannot have an expectation of making it into the stadium before kick-off.

If you have a ticket with a Yellow strip along the top you are located in the Upper Tier. You will enter via Entrance 1&2.

If you have a ticket with a Black strip across the top then you are located in the Lower Tier and will enter through West Lower Terrace (Howards Entrance)







# Directions & Parking

#### Car

Elland Road is located J2 of the M621

Eastbound Exit - Exit the slip road at J2 and at the roundabout, take the third exit which will bring you onto Elland Road and follow signs for matchday parking.

Westbound Exit – Exit the slip road at J2 and at the roundabout, take the first exit which will bring you onto Elland Road and follow signs for matchday parking.

Postcode for Sat Nav: LS11 0ES

#### Bus

Here's how you can get to Elland Road grounds by bus with the Leeds City (Operated by First Bus) match day special services.

**Service R2** operates on most home match days from Sovereign Street in Leeds (outside Café Nero) to Elland Road from 90 minutes before the match starts. The 'What3Words' location for this pickup location is haven.detect.tall

**Service R3** operates from Thornbury Barracks and Pudsey Bus Station to Elland Road 90 minutes before the match starts.

**NOTE:** MCards, MetroCards and West Yorkshire Day Rovers are NOT valid on these services

#### **Service Buses from Leeds City Centre:**

Along Elland Road, please note that bus stops outside the ground are suspended **one hour before** and **one hour after** a home match.

Services 51, 52 (Morley Line) from Corn Exchange stop D on Vicar Lane

Services 55, 55C from stop City Square stop G on Park Row

Along Beeston Road (10 mins walk from the Coop, at the top of Wesley Street, Beeston)

Services 65, 75

Along Ring Road Beeston (15 mins walk from the Drysalters pub)

Services 9, 9A

# Parking

Leeds City Council currently operate a number of car parks in close proximity to the stadium around Elland Road. The car parking charge is currently £12 per car and payment is by cash only.

#### Car Park A & B

Located adjacent to McDonalds

#### **Fullerton Car Park**

Located off Elland Road behind the West Stand

#### Elland Road Park & Ride Site

Located off Elland Road, enter via Bobby Collins Way opposite the Police Station. The site is situated adjacent to the stadium on the A643, just off junction 2 of the M621 motorway.

#### **Accessible Parking**

Accessible parking is available for blue badge holders and issued on a first come first served basis. All car parking around the stadium is managed by Leeds City Council.

#### Fullerton Car Park

A small number of disabled parking spaces are located in the Fullerton Car Park adjacent to Elland Road.

#### Car Parks A & B

60 accessible spaces are available in Car Parks A and B. These car parks are accessed via Elland Road.

#### Lowfields Road

17 accessible spaces are available. Lowfields Road is located adjacent to the East Stand.

#### Road Closures

Elland Road is closed 15 minutes prior to the final whistle and remains closed up until at least 1 hour post-match

Road closures are in place around the stadium.

Lowfields Road is closed 1 hour prior to kick off and closed post-match for vehicular movement. No vehicles will be allowed to move until fans have left this area, this could delay you from 30 minutes, up to an hour after the final whistle.

#### Access From Coach/Car Park

Upon arrival at the away coach park on Fullerton Car Park, stewards will direct you through the away access tunnel which leads you directly to the visiting supporters section of the ground where the away turnstiles and away fan zone is situated.

Access to the turnstiles is also available from Elland Road via the main West Stand gates next to the Ticket Office.

# Security & Searches

Security and bag searches will take place before entering the queuing system at the turnstiles. Searches will be conducted, and you may be requested to open your own bag to allow it to be searched.

The searching protocol for fans aged 16 or under is a different process to adults and only carried out whilst a parent, guardian or member of the club's Wellbeing Team is present.

## Bags

Bags larger than A4 in size will not be permitted. Unfortunately, there is no luggage storage facility at Elland Road.

# Smoking and Vaping

The use of both cigarettes and all types of electronic cigarettes (including vapes) is not permitted anywhere inside Elland Road stadium. This includes all areas inside the stadium bowl, toilets, concourses, stairwells and bar areas.

Smoking of any kind is only permitted in designated smoking zones. Smoking zones are clearly signposted and smoking is only permitted in the designated smoking zones at half time.

#### Turnstiles

Entrance 1&2 are the designated turnstiles for visiting supporters to enter the ground on matchday with a valid ticket. Depending on the ticket allocation, away supporters may also use Howards Entrance as a stadium entry point. Visiting disabled supporters who have purchased

accessible seats and have black ticket stubs enter the stadium by Exit W1 gate.

We would strongly advise visiting supporters not to travel to Elland Road on matchdays without a valid matchday ticket.

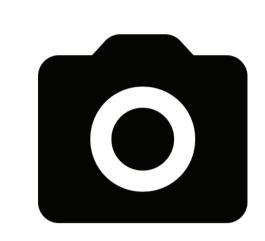
Turnstiles open 90 minutes prior to kick off.



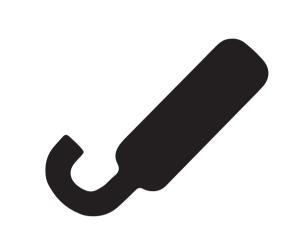
# YOUR SAFETY AND SECURITY AND THAT OF OTHERS IS IMPORTANT TO US



#### WHAT CAN I BRING INTO THE STADIUM?



Pocket sized camera



Small fold up umbrella



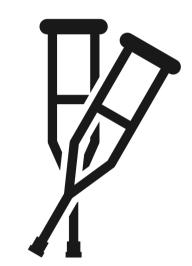
Smaller than A4 only (21cm x 29.7cm)



Non-offensive flags or banners (2m x 1m or less) (No sticks or poles and must meet fire regulations)



Clear plastic bottles (500ml or less)



Crutches or walking aids
(in order for us to ensure your

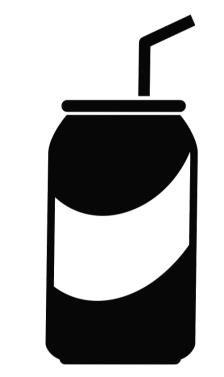
visit is as safe as possible, and your seats are suitable for your needs, please email accessibility@leedsunited.com prior to attending the game)



#### WHAT CAN'T I BRING INTO THE STADIUM?



Alcohol



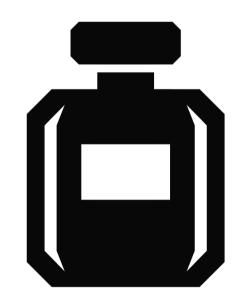
Canned drinks



Drinking glasses



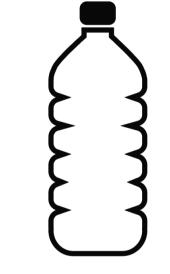
Glass bottles



Glass vessels (e.g. perfume)



Solid containers or flasks



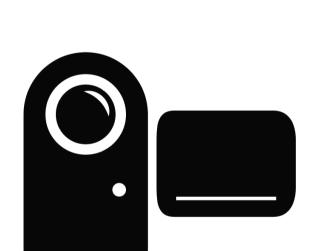
Plastic bottles in excess of 500ml



Air Horns



Baby buggies and prams



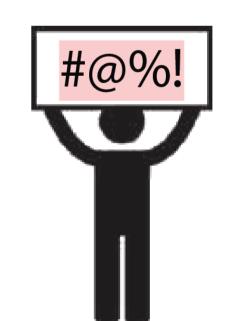
Video recording equipment



Large lens camera



Poles or sticks



Flags or banners of an offensive nature or larger than 2m x 1m



Knives or weapons



Large bags or suitcases



Umbrellas (except small fold-up umbrellas)



Fireworks, flares or pyrotechnics



Smoke or gas canisters



Tools



Musical Instruments



Dangerous or hazardous items



Elland Road Stadium is a no smoking stadium, this includes e-cigarettes and vapes

Entry to the Stadium will be refused with any other articles deemed dangerous, hazardous or that compromise public health and safety.

#### West Yorkshire Police 'X'

For information about the match please follow West Yorkshire Police on X LUFC\_WYP

#### Stand

Visiting Supporters are seated within the South Side of the John Charles West Stand in the Upper and Lower tiers (dependent on ticketing allocations).

# Away Ticket Office

The away ticket office is located adjacent to the away turnstiles (entrance 1 & 2) and opens 90 minutes prior to kick off.

# Away Fan Zone

This is located just adjacent from the away turnstiles in the West Stand car park and cordoned off for away supporters to access. A selection of food and drink (alcoholic and non alcoholic) is available.

The Fan Zone is the perfect place to build the atmosphere in the build up to the match. The Away Fan Zone is open for all home first team fixtures and opens 2 hours prior to kick off and can be accessed at half-time.

# Flags and Banners

We are happy for visiting fans to bring their flags to Elland Road providing they have the correct certificates. Please see contact details below.

Small handheld banners and flags will be allowed through the turnstiles in the North and South Stands on a matchday and will be checked by the stewards on entry - any flags that are deemed to contain offensive content will be confiscated.

Larger flags (1 meter) will need to be preauthorised by the club in order to comply with ground health and safety regulations. No poles will be allowed inside the stands at Elland Road. Any flag over the dimensions of 5ft by 3ft would be classed as an extra-large flag and these must strictly be agreed in advance with the Club and will be stored at Elland Road. Also any flags which are on a wooden pole are not permitted to be brought into Elland Road.

Any flags over 1x1m must carry a fire rated certificate. We hope that this initiative will be well received by our fans and supporter groups alike.

Please contact SLOQUESTIONS@LEEDSUNITED. COM for flag and banner enquiries.

#### Cashless Stadium

Supporters are reminded that Elland Road is a cashless stadium and only card payment will be accepted at food and drink outlets at the stadium.

#### Food and Drink

Several food and drink options are available at locations around the stadium and inside the stadium. Alcohol is served at every kiosk but cannot be taken into seating areas in the stadium bowl.

# Matchday Programme

Matchday programmes can be purchased from programme sellers located at various points around the stadium. Payment is cash only, programmes are priced at £4.

# Matchday Incident Text Service

Discriminatory language or chanting is not acceptable and will not be tolerated at Elland Road. The club condemns this behaviour and has a zero-tolerance policy towards discrimination abuse of all kinds.

To report an incident, text **LEEDS** along with any relevant information including ticket details, your name and description of an incident to **60006**. You will then receive an automated response which means that your report has been logged and will then be looked into.

Once an incident has been reported, it will be

logged and managed by our Stadium Control Room team. The area reported will be monitored by CCTV and stewards in the area will be notified.

In some instances, it will not always be possible for the club to take visible action straight away. However, supporters should be assured that incidents will be logged and be monitored even if there is no visual indication that this is happening. Having reported an incident using the text message reporting service, supporters may receive a reply from the club asking them for further information or providing further instructions.

#### All-Seater Stadium

We would like to remind supporters that Elland Road is an all-seater stadium.

In all areas of Elland Road, we have children, elderly fans and those with medical conditions who are unable to see or watch the match if supporters stand up in front of them.

Please be mindful of this at all times and thank you for your cooperation.

Please note, there are seats located in the West Upper where licensed seating has been installed. Rail seating allows for fans to safely stand. In all other areas supporters are not permitted to stand in any seating area whilst play is in progress. Persistent standing in seated areas other than the designated rail seating areas whilst play is in progress is strictly forbidden and may result in ejection from the ground.

#### **Ground Regulations**

Notice: Entry to the Ground is expressly subject to acceptance by the visitor of these Ground Regulations and the rules and regulations of FIFA, UEFA, The Football Association, the Premier League, the Women's Professional Leagues and The English Football League (EFL) in respect of the relevant competition and the terms of the Supporter Code of Conduct (if any). The Ground Regulations incorporate the Club's Customer Charter (if any) and the Premier League's Commitment Regarding Abusive and Discriminatory Conduct. Entry to the Ground shall constitute acceptance of the Ground Regulations.

"Club" means this football club.

"Discrimination Commitment" means the Commitment Regarding Abusive and Discriminatory Conduct to be adhered to by all those attending the Grounds which can be found on – or accessed via – the Club's website, the Premier League's website, viewed at the Ground or can be provided upon written request to the Club.

"Football Authority" means each of the Premier League, The English Football League (EFL), The Football Association, the Women's Professional Leagues, the Football Association of Wales, FIFA, UEFA and any other relevant governing body of association football.

"Illegal Substance" means any drug which is not legally obtainable, or which is legally obtainable but has not been legally obtained. The term includes prescribed drugs not being used for prescribed purposes.

"Ground" means this football stadium and all locations owned, occupied or utilised by the Club. "Match" means any association football match (or any part or aspect of such a match) taking place at the Ground.

"Material" means any audio, visual and/or audiovisual material and/or any information or data.

"Premier League" means the Football Association

Premier League Limited.

"Supporter Code of Conduct" means any code of conduct to be adhered to by all those attending the Grounds which can be found on – or accessed via – the Club's website or can be provided upon written request to the Club.

1 Notwithstanding possession of any ticket the Club, any police officer or authorised steward may refuse entry to (or eject from) the Ground any person:

1.1 that fails (or in the Club's reasonable opinion is likely to fail) to comply with these Ground Regulations and/or the Discrimination Commitment and/or the Supporter Code of Conduct and/or any reasonable instruction issued by a police officer or authorised steward or officer of the Club; and/or

1.2 whose presence within the Ground is, or could (in the Club's reasonable opinion), constitute a source of danger, nuisance or annoyance to any other person.

2 Permission to enter or to remain within the Ground (notwithstanding possession of a ticket) is at the absolute discretion of the Club, police, any authorised steward or officer of the Club. Without prejudice to the foregoing, on no account will admission be granted to a person:

2.1 who is the subject of a current Banning Order under the Football Spectators Act 1989 (as amended); or

2.2 who has been convicted of ticket touting offences under section 166 of the Criminal Justice and Public Order Act 1994 (as amended); or

2.3 who is the subject of a current sanction under the Discrimination Commitment (as amended from time to time).

3 The Club excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons/property in or around the Ground.

4 No guarantees can be given by the Club that a Match will take place at a particular time or on a particular date and the Club reserves the right to reschedule the Match without notice and without any liability whatsoever, save only to the extent provided pursuant to paragraph 5.

5 In the event of the postponement or abandonment of the Match, refunds (if any) will be made in accordance with the Club's Customer Charter. The Club will have no further liability whatsoever, including (but not limited to) any indirect or consequential loss or damage, such as (but not limited to) loss of enjoyment or travel costs.

6 All persons seeking entrance to the Ground acknowledge the Club's right to search any person entering the Ground and to refuse entry to or eject from the Ground any person refusing to submit to such a search.

7 The following articles (and any other articles expressly prohibited by the Club elsewhere including (without limitation) on its website) must not be brought within the Ground - knives, Illegal Substances, fireworks, smoke canisters, air-horns, flares, weapons, dangerous or hazardous items, laser devices, bottles, glass vessels, cans, poles, drones and any article that might be used as a weapon and/or compromise public safety. Any person in possession of such items will be refused entry to the Ground.

8 Further, you may not bring into the Ground:

8.1 any sponsorship, promotional or marketing materials save in respect of official club merchandise and/or other football related clothing worn in good faith;

8.2 any flags or banners larger than those maximum dimensions permitted by the Club from time to time (or, in the absence of such stipulations, 2 metres x 1 metre) and/or of an offensive nature;

8.3 nor may you offer (either free or for sale by any person) any goods (including literature) of any nature,

without the express written approval of the Club's management.

9Using words that are, or behaving in a manner that is, threatening, abusive, insulting, foul, improper, offensive, violent, indecent, or provocative is strictly forbidden and will result in

arrest and/or result in ejection from the Ground. In addition to and without limiting the forgoing, engaging in chanting or other verbal and/or non-verbal actions and/or gestures concerning football or other tragedies (whether done at a Match, in-person or remotely (via any electronic communication, social media or otherwise)) ("Tragedy Chanting") is strictly forbidden. Any individual found to have engaged in Tragedy Chanting will be subject to a ban from the Ground. In addition to the Club, in accordance with the Contract (Rights of Third Parties) Act 1999, any other member club of the Premier League from time to time may enforce a breach of this paragraph 9. As such, an individual in breach of this paragraph 9 may also be subject to a ban from any or all other matches of or stadia and/or locations owned, occupied or utilised by any other member clubs of the Premier League from time to time, for such periods as may be determined by the relevant club of the Premier League. 10 The following activities are strictly forbidden

10 The following activities are strictly forbidden and will result in arrest and/or ejection from the Ground:

10.1 attempting to enter the Ground or be inside the Ground whilst under the influence of an Illegal Substance; and/or

10.2 being in possession of an Illegal Substance when entering the Ground or inside the Ground.

11Racial, homophobic or discriminatory abuse, chanting or harassment is strictly forbidden and will result in arrest and/or ejection from the Ground.

12 The following acts constitute prohibited activity under the Discrimination Commitment:

12.1 any conduct, act or statement, whether express or implied, that is abusive insulting, intimidating or offensive; or

12.2 any conduct, act or statement, whether express or implied, that is discriminatory by means of race, religion or belief, gender, sexual orientation, disability, colour or national or ethnic origin; or

12.3 any other activity in contravention of the Discrimination Commitment.

Any individual found to have engaged in

Commitment may be subject to a ban from Matches. In addition to the Club, in accordance with the Contracts (Rights of Third Parties) Act 1999, any other member club of the Premier League may from time to time enforce the Discrimination Commitment. As such, an individual found to have engaged in prohibited activity under the Discrimination Commitment may also be subject to a ban from any or all other matches of or stadia and/or locations owned, occupied or utilised by any other member clubs of the Premier League from time to time, in accordance with the Discrimination Commitment.

- 13 The following acts are offences under the Football (Offences) Act 1991 (as amended):
- 13.1 the throwing of any object within the Ground without lawful authority or excuse;
- 13.2 the chanting of anything of an indecent or racialist nature; and
- 13.3 the entry onto the playing area or any adjacent area to which spectators are not generally admitted without lawful authority or excuse.

Conviction may result in a Banning Order being made.

14 All persons entering the Ground may only occupy the seat allocated to them by their ticket (including those who have tickets to a Licensed Standing In Seated Area pursuant to paragraph 17 below) and must not move from any one part of the Ground to another without the express permission or instruction of any steward, officer of the Club and/or any police officer.

15 Nobody may stand in any seating area whilst play is in progress (except those persons who have tickets to a Licensed Standing In Seated Area pursuant to paragraph 17 below). Persistent standing in seated areas other than in Licensed Standing In Seated Areas whilst play is in progress is strictly forbidden and may result in ejection from the Ground.

16 The obstruction of gangways, access ways, exits and entrances, stairways and like places is strictly forbidden. Nobody entering the Ground shall be permitted to climb any structures within

the Ground.

standing in seated accommodation areas at the Ground as part of the UK Government's scheme on safe standing in conjunction with the Sports Grounds Safety Authority (the "Licensed Standing In Seated Areas"), only ticketholders who have tickets to the Licensed Standing In Seated Areas are permitted to access the Licensed Standing In Seated Areas. Ticket holders who have tickets to the Licensed Standing In Seated Areas shall:

17.1 occupy the space in front of the seat allocated to them on their ticket only and must not move to different spaces within the Licensed Standing In Seated Areas or to different areas of the Ground;

17.2 expect that other spectators will be standing while play is in progress (although of course they may sit on their allocated seat before and after the activity, or during an interval or halftime break);

17.3 not sit or stand on the rails, or stand on the seats in the Licensed Standing In Seated Areas;

17.4 not be permitted to admit anyone who does not have a ticket to the Licensed Standing In Seated Areas to the Licensed Standing In Seated Areas;

17.5 be respectful towards staff, stewards, and other fans at all times;

17.6 behave appropriately in the Licensed Standing In Seated Areas – anti-social behaviour will not be tolerated;

17.7 unless needing to use facilities, not move around in the Licensed Standing In Seated Areas and shall stay in the designated space only as described on the relevant ticket and in accordance with paragraph 17.1;

17.8 not be permitted to stand in the gangways or on the steps in the Licensed Standing In Seated Areas to watch the Match and acknowledges that these are for accessing and leaving seats only; and

17.9 acknowledge that any failure to comply with the conditions set out in this paragraph 17 may lead to ticketholders being ejected from the Ground and/or banned from all Matches, and

the Ground may lose the right to maintain the Licensed Standing In Seated Areas.

18 Premier League stadia are smoke-free and smoking or the use of electronic cigarettes is not permitted inside the Ground.

19 Mobile telephones and other mobile devices are permitted within the Ground PROVIDED THAT (i) they are used for personal and private use only (which, for the avoidance of doubt and by way of example only, shall not include the capturing, logging, recording, transmitting, playing, issuing, showing, or any other communication of any Material for any commercial purposes); and (ii) no Material that is captured, logged, recorded, transmitted, played, issued, shown or otherwise communicated by a mobile telephone or other mobile device may be published or otherwise made available to any third parties including, without limitation, via social networking sites. 20 Under the Sporting Events (Control of Alcohol etc.) Act 1985 (as amended), the following are offences for which a person can be arrested by a police officer and conviction could result in a Banning Order being made:

20.1 attempting to enter the Ground or being inside the Ground whilst drunk; and/or

20.2 being in possession of any intoxicating liquor, or bottle, can or other portable container and which could cause damage or personal injury, when entering the Ground or in a public area of the Ground from which the event can be directly viewed.

21 Any individual who has entered any part of the Ground designated for the use of any group of supporters to which they do not belong may be ejected from the Ground either for the purposes of their own safety or for any other reason.

22 Save as set out in paragraph 19 above, no person (other than a person who holds an appropriate licence) may capture, log, record, transmit, play, issue, show or otherwise communicate (by digital or other means) any Material in relation to the Match, any players or other persons present in the Ground and/ or the Ground, nor may they bring into the Ground or use within the Ground (or provide

to, facilitate or otherwise assist another person to use within the Ground) any equipment or technology which is capable of capturing, logging, recording, transmitting, playing, issuing, showing or otherwise communicating (by digital or other means) any such Material.

23 The copyright, database rights and any other intellectual property rights, title and interest in and to all Material that you produce at the Ground in relation to the Match, any players or other persons present in the Ground and/or the Ground (whether produced in breach of paragraph 22 above, or pursuant to paragraph 19 above, or otherwise) is hereby assigned (including by way of present assignment of future copyright pursuant to section 91 of the Copyright, Designs and Patents Act 1988) to the Club and the Premier League. You further agree (if and whenever required to do so by the Club and/or the Premier League) to promptly execute all instruments and do all things necessary to vest the right, title and interest in such rights to the Club and the Premier League absolutely and with full title guarantee.

24 No goods (including literature) of any nature may be offered either free or for sale by any person within the Ground without the express written permission of the Club.

25 Tickets are not transferable and may not be offered for sale without the prior written permission of the Club or otherwise in accordance with the relevant ticket terms and conditions. Any tickets that are transferred are transferred subject to these Ground Regulations. Any tickets offered for sale may be confiscated by any steward, officer of the Club or any police officer. The Club reserves the right to refuse admission to or eject from the Ground, and/or "blacklist", any person who has offered for sale or transferred his/her ticket in contravention of the relevant ticket terms and conditions (and/or the holder of any ticket that has been transferred in contravention of the relevant ticket terms and conditions). Tickets remain the property of the Club at all times. 26 CCTV cameras are in use around and in the Ground. Body worn video cameras recording video and/or audio may also be used as

appropriate, to record images or audio which identifies you as an individual, for example to record prohibited behaviours as referenced in paragraphs 9, 10, 11 and 12. The Club may itself use or pass to the police and/or any Football Authority or other clubs, any recordings for use in any proceedings. Please read the Discrimination Commitment data protection notice on the Club's and Premier League's website relating to this use of your personal information.

27 At all times whilst present in the Ground, persons must comply with any and all instructions of any steward or officer of the Club and/or any police officer (including without limitation any instructions regarding health and safety such as those in respect of communicable diseases (and such persons shall comply with any government guidelines in respect of the same)). Failure to comply with any instruction may lead to immediate ejection from the Ground.

28 By entering the Ground, all persons are acknowledging that photographic images and/or audio, visual and/or audio-visual recordings and/ or feeds (and/or stills taken therefrom) may be taken of them and may also be used in perpetuity by way of any present or future media, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial, marketing or promotional purposes by the Club, the Premier League or others (including commercial partners and accredited media organisations) and entry into the Ground constitutes consent to such use. You further acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify you as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of these Ground Regulations. Information about the Club's use of your personal data will be brought to your attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the ground). For further information please contact the Club.

29 All ticket holders agree that the Matches for which the tickets have been purchased are public, and that their appearance and actions inside and in the perimeter of the Ground where a Match occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct at Matches.

30 Further to paragraph 28, if such person is under 18 years of age, the parent, guardian, or responsible adult who is accompanying them into the Ground shall be deemed to have provided consent on their behalf.

31 Being refused entry to (or being ejected from) the Ground may lead to further action by the Club including, but not limited to, the withdrawal of any season ticket (without reimbursement), Club Membership and other benefits. Please read the applicable Terms & Conditions of Entry.

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