# BENEFITS OF DIVERSITY

Diversity and inclusion make good business sense because they deliver a range of positive organisational, team and individual outcomes. A diverse and inclusive workplace is linked to improved profit and performance, innovation, creativity, talent management, engagement and wellbeing.

# SUPPORT FOR INCLUSION



Three out of four Australian workers support their organisation taking action to create a workplace which is diverse and inclusive



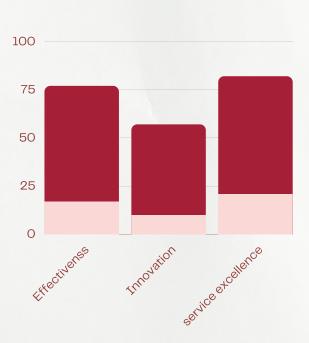
# **JOB SATISFACTION**

65% of workers in inclusive organisations were satisfied with their job, compared to just 12% of workers in non-inclusive organisations

# **EFFECTIVENESS & INNOVATION**

#### Workers in inclusive organisational cultures are:

- 3x more likely to agreed that their team always work together effectively
- 5x more likely to indicate that their team always look for innovations
- 3x more likely to indicate their team provides excellent customer/client service





### **RETENTION**

Workers in inclusive organisational cultures are 3x less likely to look for another job in the next year

## **BENEFITS FOR ALL**

When organisations take action to create a more diverse and inclusive workplace, it benefits everyone. Similar proportions of workers with and without disability were very satisfied with their jobs (45% workers with disability, 51% workers without disability).

Both were significantly more satisfied in business where diversity and inclusion action was being taken (18% workers with disability, 25% workers without disability).

#### References

htDiversity Council Australia (O'Leary, J. and D'Almada-Remedios, R.) DCA-Suncorp Inclusion@Work Index 2019–2020: Mapping the State of Inclusion in the Australian Workforce, Sydney, Diversity Council Australia, 2019

