



GTL | GUARANTEE
TRUST
LIFE

GTL E-APP USER GUIDE

AVAILABLE ON ANY DEVICE!



Offline Windows 10 App available!
Search "GTL e-App" in the Microsoft App Store.

STEP-BY-STEP USER GUIDE

Welcome to Guarantee Trust Life's e-App!

It's always our goal to help develop new and innovative ways for you, our valued agent, to conduct business with us.

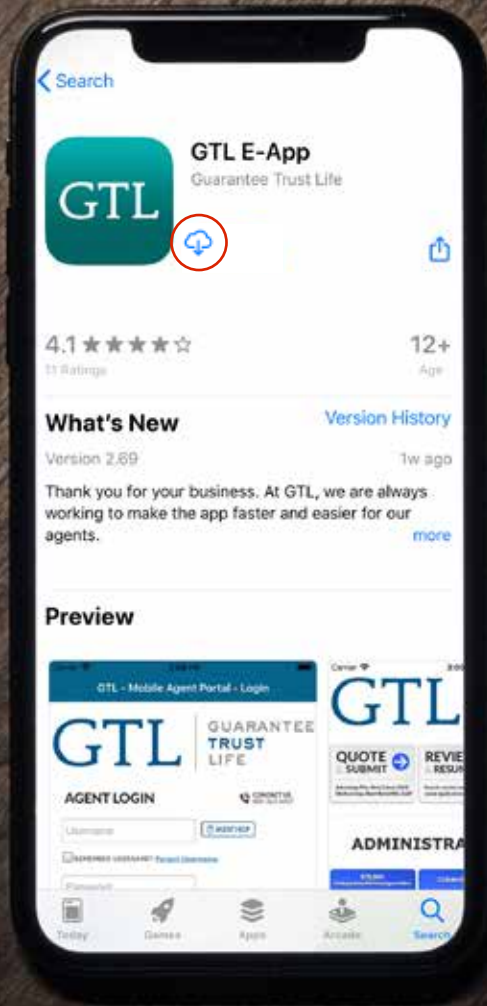
This state-of-the-art tool is designed to give you an easy platform to quote and submit business electronically to GTL from your customer's kitchen table using any type of device - Apple or Android, Windows 10 laptop, tablet or smart phone without having to be connected to the internet. It is also the same application that you can use from your desktop computer by logging into GTL's website. The e-App calculates rates for you, captures signatures, displays state specific forms, and much more! It's easier and faster to complete than a paper application!

Our e-App has all our top products including Advantage Plus® and Indemnity Plus® Hospital Indemnity Insurance, Medicare Supplement Insurance, Precision Care™ Cancer Insurance, Cancer, Heart Attack and Stroke Insurance, iGAP® Guaranteed Issue Accident Insurance, and Short-Term Home Health Care Insurance. Please feel free to contact Sales Support at any time at **1-800-323-6907** or **agency@gtlic.com** with any questions on the e-App.



HOW TO DOWNLOAD THE GTL E-APP

HOW TO DOWNLOAD THE GTL E-APP



GTL | GUARANTEE
TRUST
LIFE

#1

Open up the **App Store** on your Apple device or **Google Play** on your Android device.

#2

Type in **GTL e-App** in the search bar.

#3

Select the **teal GTL e-App icon**

#4

Tap the **Download Icon** near the top of the screen.

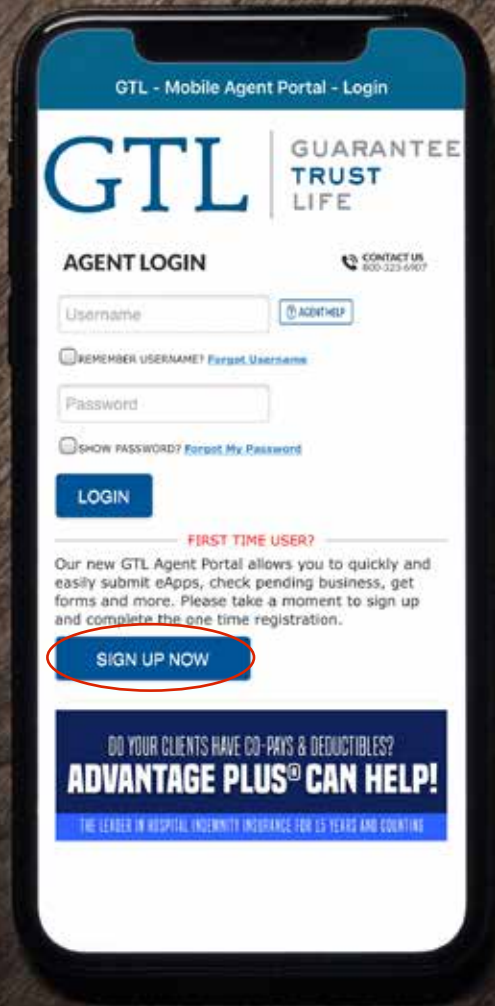
YOU'RE ALL SET!

When it's finished downloading, the GTL e-App will appear in your **app grid**.



HOW TO REGISTER ON THE GTL E-APP

HOW TO REGISTER ON THE GTL E-APP



#1

Open up the GTL e-App by clicking on the GTL icon.

⋮

#2

To register, click the **Sign Up Now** button.

⋮

HOW TO REGISTER ON THE GTL E-APP

Registration

Please register to use the Mobile Agent Portal

Agent Number

Date of Birth (mm/dd/yyyy) (Agencies: Leave blank)

User Name

FOR PASSWORDS: Minimum 8 characters at least 1 Uppercase Alphabet, 1 Lowercase Alphabet, 1 Number and 1 Special Character. Password cannot contain User Name or parts of the Full Name.

Password

Confirm Password

Submit Registration

Cancel

#3

Type in your **Agent Code**
This was assigned to you in your welcome pack.
Remember, all codes start with 011.

#4

Type in your **date of birth.**

#5

Create your **Username.**
We recommend making it something easy,
such as your agent code.

HOW TO REGISTER ON THE GTL E-APP

Registration

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FOR PASSWORDS: Minimum 8 characters at least 1 Uppercase Alphabet, 1 Lowercase Alphabet, 1 Number and 1 Special Character. Password cannot contain User Name or parts of the Full Name.

Password

Confirm Password

Submit Registration

Cancel

#6

Create your **Password**.

It needs to have a minimum of **8 characters**:
using 1 uppercase letter, 2 lowercase letter, 1
number and 1 special character.

**It cannot contain your Username or parts of
the Full Name.**

#7

Confirm your **Password**.

#8

Click **Submit Registration**.

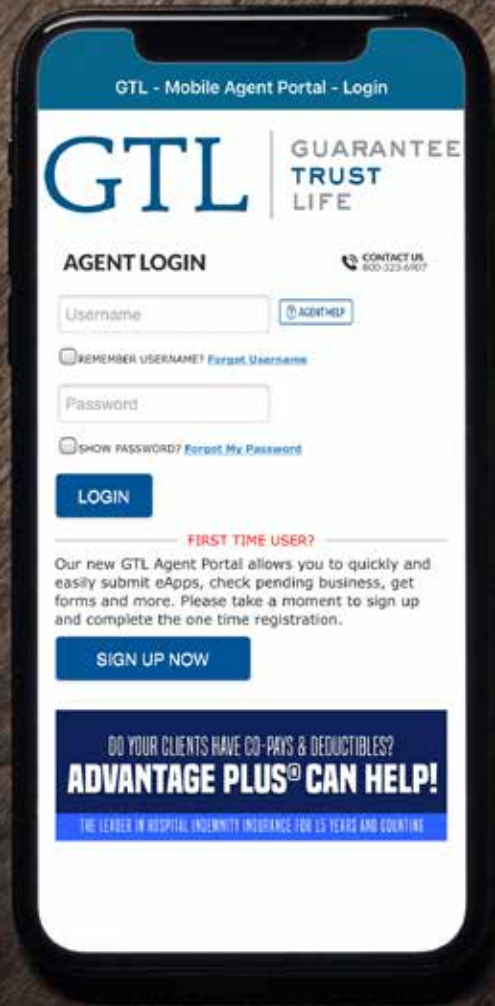
AND THAT'S IT!

You are now registered in the GTL Agent
Portal with access to quoting tools,
applications, marketing materials and
more on the go!



HOW TO LOG IN ON THE GTL E-APP

HOW TO LOG IN TO THE GTL E-APP



#1

Open up the GTL e-App by clicking on the GTL icon.

⋮

#2

Type in your **Username** that you created.

⋮

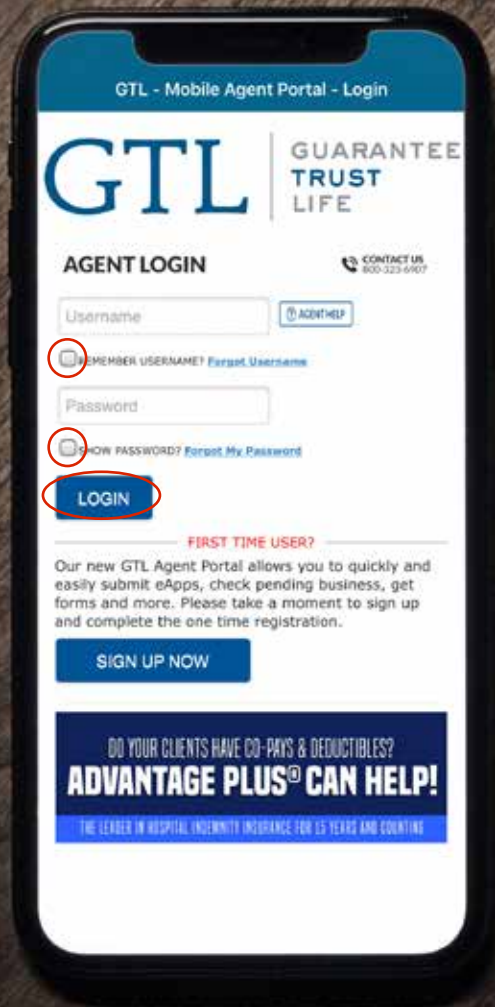
#3

Type in your **Password**.

Reminder: the password you created has a minimum of 8 characters; using 1 uppercase letter, 1 lowercase letter, 1 number and 1 special character.

⋮

HOW TO LOG IN TO THE GTL E-APP



#4

You can click the checkboxes to **remember your Username** in the future and **show your password** to ensure you're typing it in correctly.

#5

Click the **LOGIN** button.

#6

If this is **your first time logging in**, please select the states you would like to support.

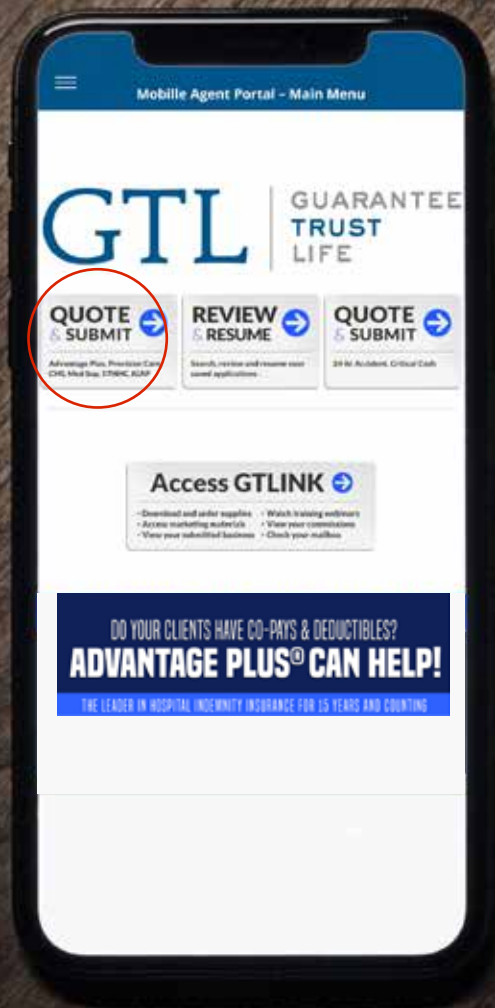
NOW YOU'RE IN!

You can now use the GTL e-App for everything GTL on-the-go!



HOW TO QUOTE ON THE GTL E-APP

HOW TO QUOTE ON THE GTL E-APP



#1

Tap the **Quote & Submit** button to get started.

⋮

#2

Enter in the applicant(s) information, select the effective date and then the issue state.

⋮

#3

Select the product(s) you are looking to quote.

⋮

HOW TO QUOTE ON THE GTL E-APP

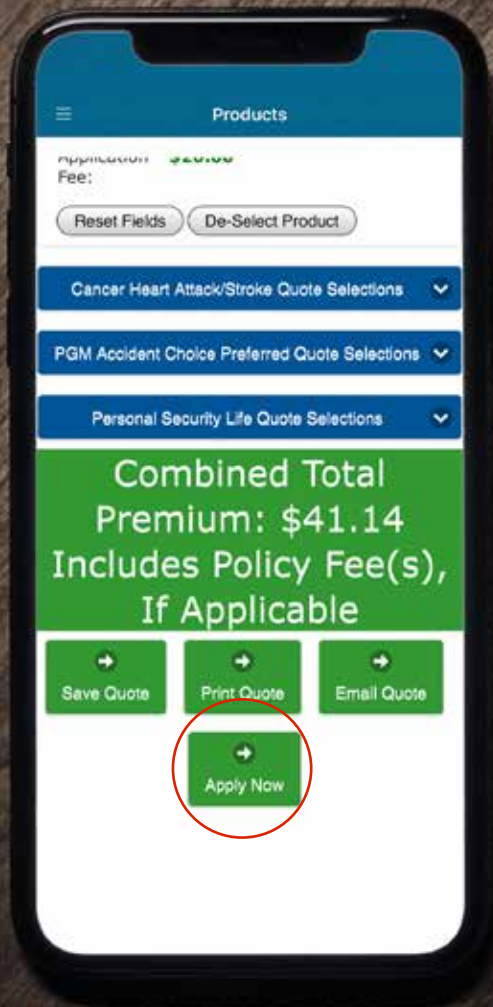
The screenshot shows the GTL e-app interface. At the top, the GTL logo and 'GUARANTEE TRUST LIFE' are displayed. Below this, the applicant's information is shown: 'Applicant Name: John Smith', 'Age: 60', 'Gender: M', and 'State: IL'. There are four tabs for payment frequency: 'Monthly' (selected), 'Quarterly', 'Semi-Annual', and 'Annual'. Below the tabs is a dropdown menu for 'Advantage Plus'. Underneath, it shows 'Advantage Plus Total, Applicant 1: \$96.70'. To the right of this, there is a checkbox labeled 'Add policy for Applicant 2/Spouse?'. Below this, there is a section for 'Number of Days Payable Per Benefit Period' with four radio button options: '1 Day', '3 Days', '6 Days' (selected), and '21 Days'. At the bottom, there are two benefit amounts: 'Daily Hospital Confinement Benefit: \$23.11' and 'Ambulance Benefit Rider: \$4.20'.

#4

Select the benefit amounts and desired riders.

If applicable: Check the box in the top right to add the policy Applicant 2.

HOW TO QUOTE ON THE GTL E-APP



#5

Scroll to the bottom to see the total premium. Below, you can save, print or email the quote.

NOW YOU'RE READY TO APPLY!

Tap the **Apply Now** button at the bottom to continue.



HOW TO SUBMIT AN APPLICATION ON THE GTL E-APP

HOW TO SUBMIT AN APPLICATION ON THE GTL E-APP

The image shows a smartphone screen with the GTL E-APP interface. The title bar at the top is blue and says 'Personal Information'. Below it, there's a green header for 'Application Information'. Under this, there's a section 'Deliver Documents To:' with two buttons: 'Agent' (highlighted in blue) and 'Insured' (highlighted in light blue). Below that is another green header for 'Applicant Information'. This section contains several input fields: 'Smith' (last name), 'John' (first name), 'MI' (state), and 'SSN'. Below this is a green header for 'Contact Information'. This section contains input fields for '1275 Milwaukee Ave' (address), 'Glenview' (city), '60025' (zip code), and 'Phone Number'. At the bottom of the screen, there's a grey box with the text 'Applicant's e-mail address is not available or not provided' and a checkbox. Below this is a field for 'Applicant 1 E-Mail Address' and a green header for 'Applicant Primary Beneficiary'.

#1

After you complete a quote, tap the green **Apply Now** button at the bottom.

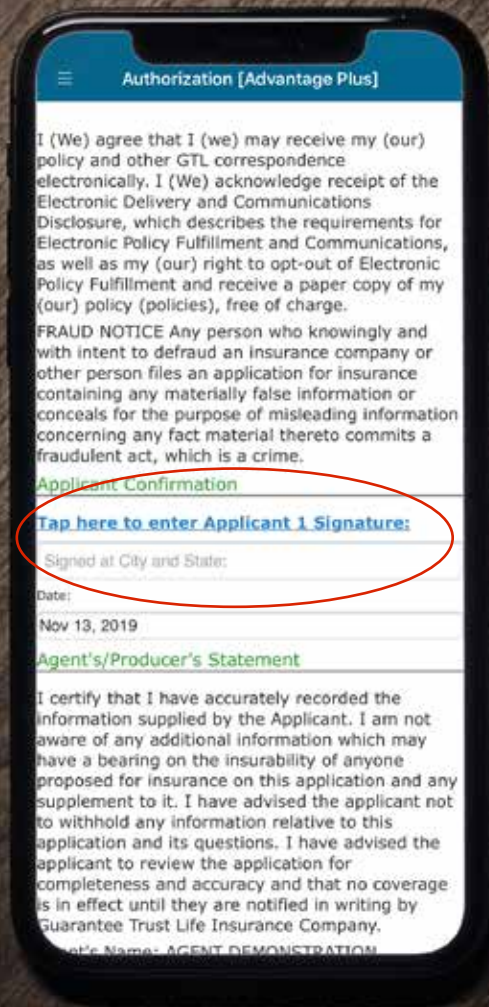
⋮

#2

Enter the applicant's information as described in each section. Enter in the applicant's beneficiary information if applicable.

⋮

HOW TO SUBMIT AN APPLICATION ON THE GTL E-APP



#3

Complete the underwriting questions and coverage information.

#4

Have applicant(s) read and sign the Acknowledgements and Authorization. Complete the agent information and sign.

THAT'S IT!

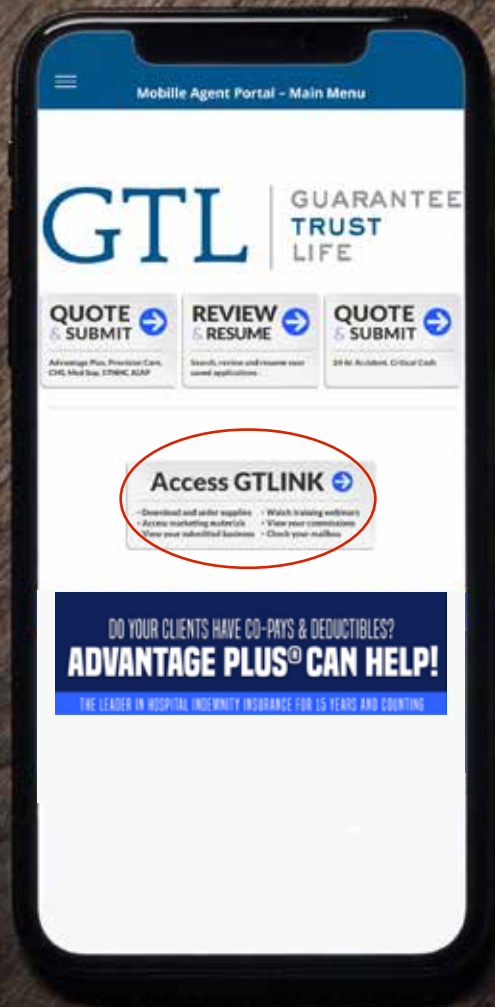
The submitted application will show up in your Recent Business on GTLink by the next business day.



GTLINK OVERVIEW

ON THE GTL E-APP

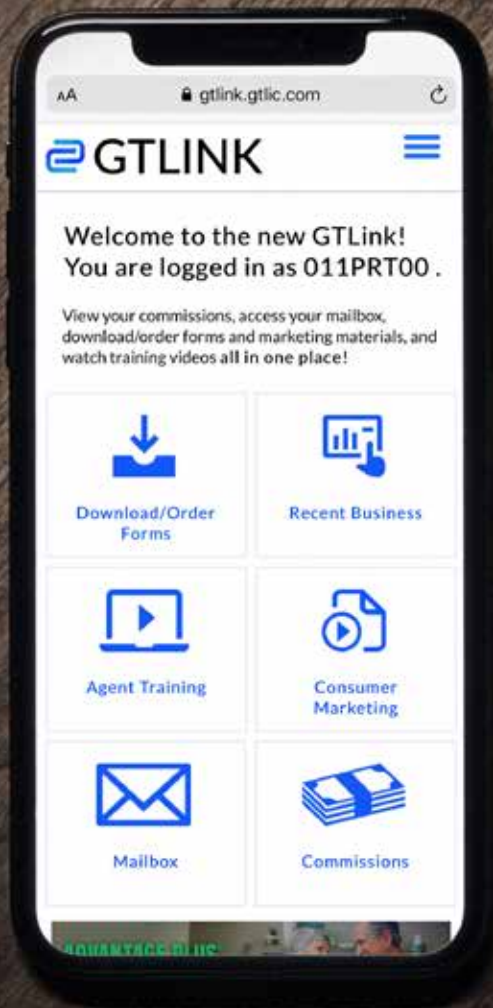
GTLINK OVERVIEW ON THE GTL E-APP



#1

Tap **Access GTLink** on the e-App home screen.

GTLINK OVERVIEW ON THE GTL E-APP



#2

Tap **Download/Order Forms** to search for, download and order supplies. See our How to Order Supplies section on page 14 for a more in depth look at the process.

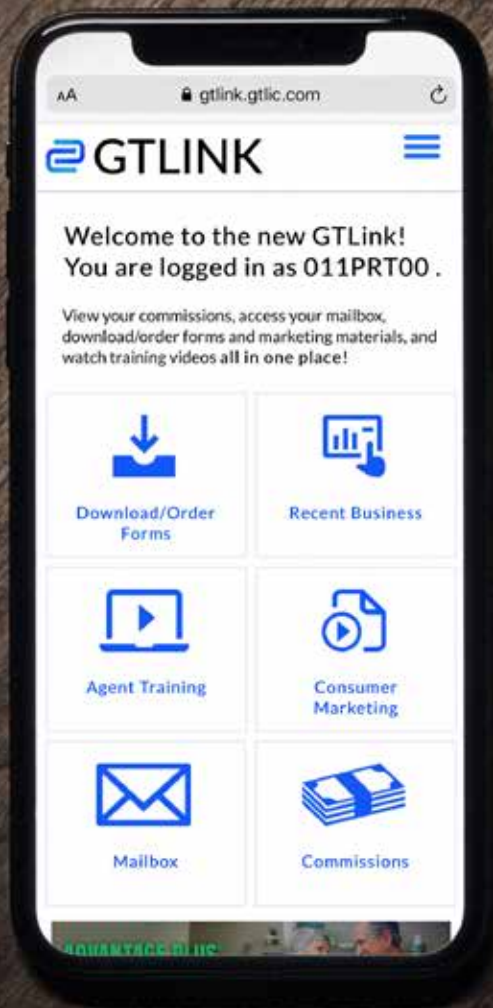
#3

Tap **Recent Business** to view your recent business for the past 90 days.

#4

Tap **Agent Training** to access previously recorded agent training product webinars.

GTLINK OVERVIEW ON THE GTL E-APP



#5

Tap **Consumer Marketing** to access and download marketing materials for each of GTL's products.

#6

Tap **Mailbox** to view your letters and notices.

#7

Tap **Commissions** to view your commissions statement.

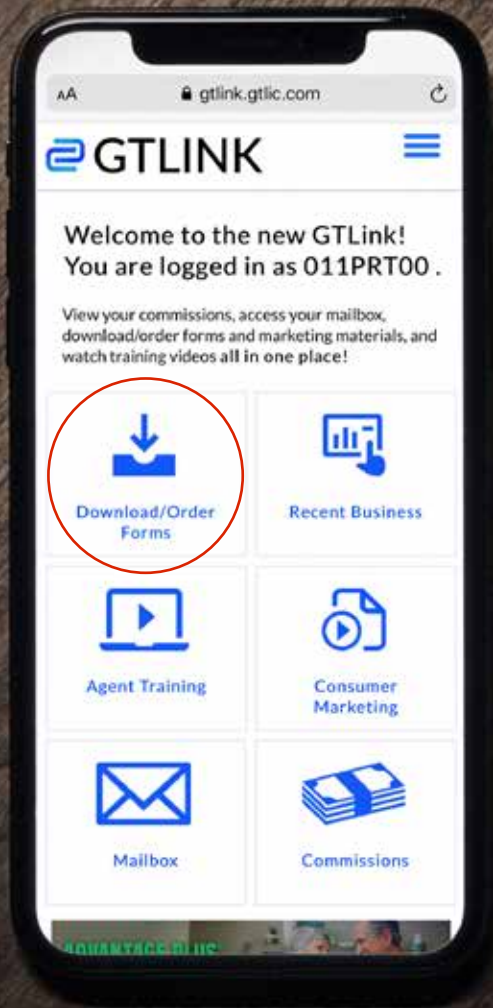
#8

Tap **the menu in the top right** to quickly navigate to every page including GTL's contact information.



HOW TO
ORDER SUPPLIES
ON THE GTL E-APP

HOW TO ORDER SUPPLIES ON THE GTL E-APP



#1

Tap **Access GTLink** on the e-App home screen.

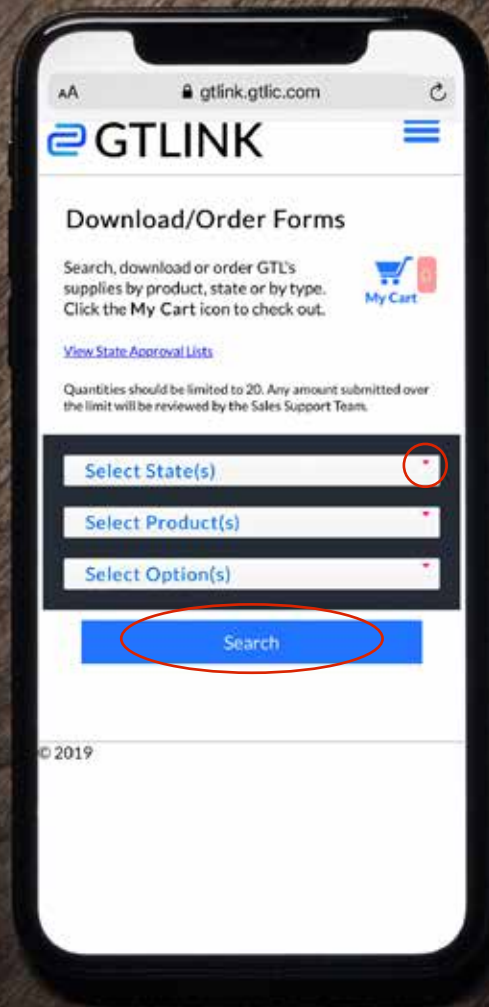
⋮

#2

Tap **Download/Order Forms** to search for, download and order supplies.

⋮

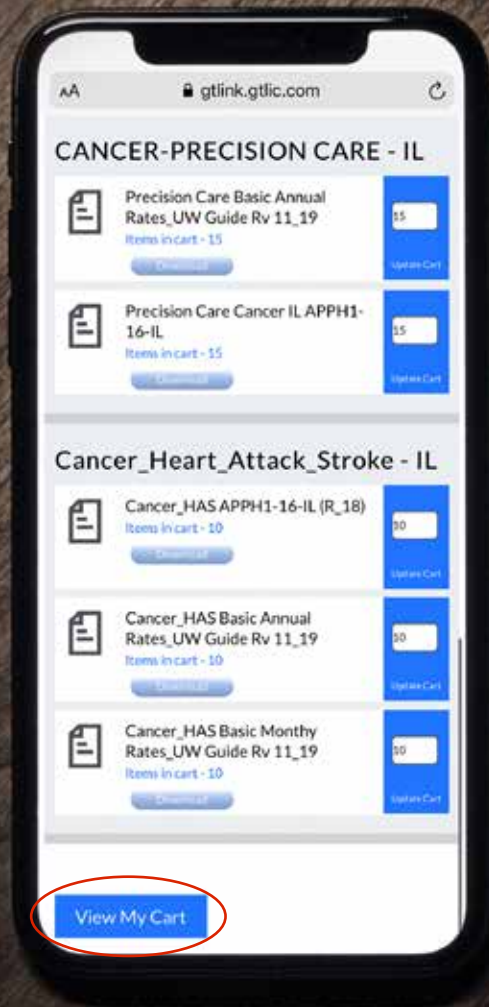
HOW TO ORDER SUPPLIES ON THE GTL E-APP



#3

Use the dropdowns to select your desired state(s), product(s), and/or option(s), then tap the **Search** button.

HOW TO ORDER SUPPLIES ON THE GTL E-APP



#4

Scroll down to view the search results. Each result allows you to add quantities to your cart or download them directly to your device/computer.

#5

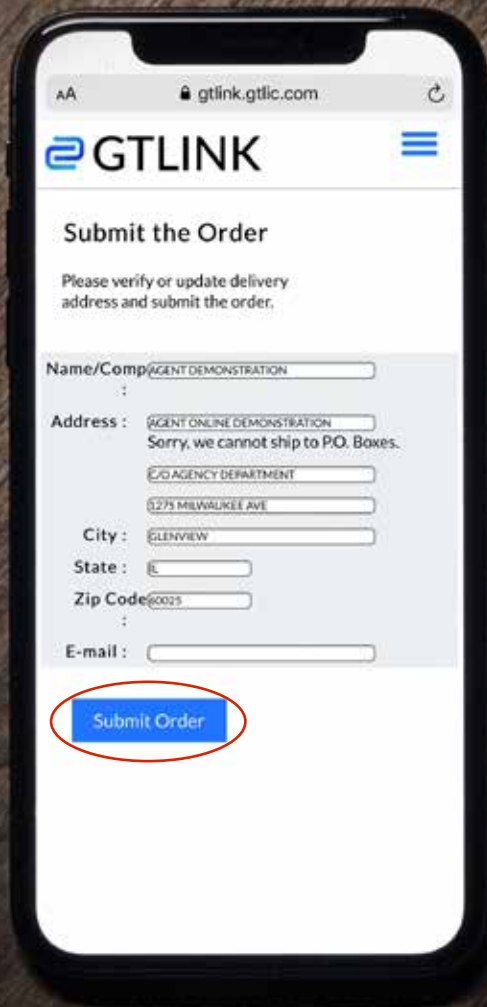
Enter the quantities for each of the desired documents you are looking to order.

Please note: Orders of 20 or more for any document will be subject to internal review.

#6

Tap the blue **View My Cart** button at the bottom of the page.

HOW TO ORDER SUPPLIES ON THE GTL E-APP



#7

Review your cart. Here you can change the desired quantities, delete items or downloads to your device/computer.

Tap **Continue**.

#8

Review your delivery address and update if necessary. Then tap **Submit Order**.

Please note: We cannot ship to P.O. Boxes.

YOU'RE DONE!

You have the option of printing off the supply order receipt at the bottom of the page.



FREQUENTLY **ASKED QUESTIONS**

Q: Does the applicant have to complete a Verification Call?

A: No, not on the mobile app. Since GTL is capturing an electronic signature from the applicant, the completing of a verification call is not necessary. If you are using the platform from your desktop computer then a voice verification call is necessary. Please use our toll-free 24/7 automated verification system by calling (866) 839-5132.

Q: Can my client pay their premium with a credit card on the e-App?

A: No, not at this time.

Q: I'm a new GTL agent who hasn't submitted my first piece of business yet, can I use the e-App?

A: Yes. You can submit your first application to GTL using the e-App. However, your first application will not be eligible for straight through processing. We'll receive the application electronically but your state insurance license will need to be verified first. Once verified, the system can then electronically approve the policy.

Q: Are all of GTL's products available for submission?

A: GTL's Advantage Plus® and Indemnity Plus® Insurance, Medicare Supplement Insurance, Short-Term Home Health Care Insurance, Precision Care™ Cancer Insurance, iGAP® Guaranteed Issue Accident Insurance, and Cancer, Heart Attack and Stroke Insurance are available.

Please feel free to contact Sales Support at any time at **1-800-323-6907** or **agency@gtlic.com** with any questions.