

IMPORTANT SAFETY NOTICE

Clamp bolt assembly for 12 Speed SRAM eTap AXS Red, Force, Rival, and Apex shift brake levers



SRAM, LLC has determined some of these levers may rotate even after tightening the lever body fixing bolt. If the clamp bolt is inadequately securing the lever to the handlebar, it could result in a loose lever, which in turn could result in a crash.

This applies to all 12 Speed SRAM eTap AXS Red, Force, Rival, and Apex shift brake levers produced prior to July 1, 2023 which were not installed by a bicycle dealer on a new bicycle. If your levers were on a complete new bicycle purchased at or installed by a bicycle dealer no action is required.

All 12 speed SRAM eTap AXS Red, Force, Rival, and Apex hydraulic shift brake levers installed outside of a bicycle retailer should be checked for security prior to the next ride. Riders may test lever security by applying moderate pressure to the lever body pushing toward the center of the handlebar. Do not attempt to forcibly rotate the lever body as this may damage the handlebar. If your shift brake levers move or rotate on the handlebar, please stop riding immediately and take your bicycle to a SRAM authorized retailer for tightening or replacement of the clamp bolt free of charge as part of this recall action.

Call (800) 346-2928 between 11am-6pm EST Monday through Friday with any questions.

This recall will be conducted in cooperation with the U.S. Consumer Product Safety Commission and Health Canada.

For more information, please go to our website www.SRAM.com and under Service/Support click on Recalls.

Retailer: Please post until May 31, 2024