



## **Frequently Asked Questions**

The *Farmacy Lunch Box* offers convenient and flexible choices for daily lunch. With this new program, students will have a nutritious boxed meal and water bottle delivered to their classroom each day. The rotating menu of delicious, balanced meals will feature lunch box classics and healthy alternatives that will appeal to adventurous and picky eaters alike. The Farmacy team is deeply committed to abiding by all safety and health protocols, and eager to work with our community to create a menu we love.

### **How does it work?**

This is a monthly lunch subscription. You will be billed **\$110/month** on your monthly statement. Once you enroll in the program you will stay enrolled throughout the school year unless you choose to opt out.

After you enroll, you will receive a bi-weekly email showcasing the menu for the following 2 weeks. You will have a 4-day period to make your menu selections. Menus will be emailed every other Thursday, and your selection is needed by that following Tuesday.

Each day School is open, your child will have a handcrafted boxed lunch delivered to their classroom. Each lunch is served with a 16.9 oz bottle of water.

### **What if I forget to place an order?**

If you forget to make the menu selection for your child, they will receive "Spike's Choice", the daily default menu item for any student who forgot to make a selection.

**Important note:** This item cannot be substituted due to allergies and may contain poultry, dairy, or gluten. If your child has an allergy please be sure to make an appropriate menu selection.

### **What if my child has an allergy or other dietary restrictions?**

Our partners at *Farmacy Lunch Box* are committed to creating nourishing meals using simple, fresh ingredients. Each day a **vegan, nut-free, and gluten-free** option will be available. Their culinary team will partner with our community to continue to design a menu that reflects our students' personalities and preferences.

# FARMACY LUNCH BOX

## **What if my child is absent?**

We are committed to reducing food waste. If your child is absent, their boxed lunch will be donated. No reimbursements will be made.

## **What if my child's cohort/pod/division is closed?**

If the School mandates a closure for your child's cohort, pod, division or the entire campus you will receive a lunch credit for each day the school is closed.

Lunch credits will be redeemed at a predetermined time set by the School. The School will choose a month to redeem any accumulated lunch credits and you will be prorated for the remainder of that month.

## **What if my child doesn't like lunch?**

Our partners at *Farmacy Lunch Box* are deeply committed to partnering with our community to create meals your child will love. You will have the opportunity to voice your feedback and make suggestions to their culinary team. We will solicit this feedback on the bi-weekly lunch menu order form.

Along with a robust, seasonal menu, we will offer these three 'lunch box classics' on a daily basis for our selective eaters.

- Peanut butter & strawberry jelly sandwich with apple or banana and Cape Cod Potato Chips on the side
- Peanut butter (no jelly) sandwich with apple or banana and Cape Cod Potato Chips on the side
- Fusilli pasta with olive oil and seasonal vegetables

However, if you decide this is not a fit for your child after enrolling, simply email [diningservices@bancroftschool.org](mailto:diningservices@bancroftschool.org) by the 20th of the month to cancel your Lunch Box subscription. Your child will continue to receive lunch for the remainder of the current month and no refund will be given. You may opt back in at any time!

## **Can I choose to opt-in later?**

If you're hesitant to join the program, you can change your mind anytime. Please email [diningservices@bancroftschool.org](mailto:diningservices@bancroftschool.org) prior to the 20th of the month to enroll for the following month. The \$110/month charge will be added to your next monthly statement.