

MARCH, 2022

Weeroona



NEWS

A monthly insight into
Weeroona Aged Care Residence

A message from the Director of Nursing

Hello everyone,

COVID-19

For visitors, please remember to scan the QR code and sign the visitors log upon entry. It is located by the reception desk. Masks are still to be worn for the duration of time spent in the facility. Please remember to practice hand hygiene and abide by the social distancing rules.

VISITING

It is not practical for an Administration staff member to be in the office on weekends/public holidays just to book appointments. If you would like to visit your Resident over the weekend or on public holidays, arrangements should be made by calling the front office between the hours of 8.30am—3.30pm Monday to Friday.

Unvaccinated children are still not permitted to enter Weeroona, however outdoor visits are encouraged so please call the front office if you would like to organise.

The weekend visiting schedule will now be distributed to each wing so that all staff are aware of visitor arrival times.

PARKING

The area located at the front of the facility is for **pick up/drop off purposes ONLY**. For visitors wanting to spend time in Weeroona, please use the car park underneath.

FLU & PNEUMONIA VACCINATION

Please return the Resident Flu and Pneumonia Vaccine Consent Form inserts to the front office no later than 20 March 2022. Resident vaccinations will commence after the Easter period. **Any visitors will need to provide up to date Flu Vaccinations (or a contraindication letter from their doctor) by 1 June 2022 to continue visiting the facility.** This is to keep your loved ones safe.

RESIDENT/RELATIVE SURVEYS

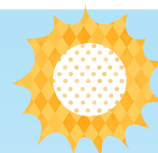
Please return the Resident/Relative Survey to the front office by 9 April 2022.

THANK YOU

I want to take a moment to thank all visitors for abiding by the rules set out by Weeroona and NSW Health. I know it can be inconvenient at times but it has ensured not a single Resident in Weeroona has contracted COVID since the beginning of the outbreak.

*Remember...
Keep on smiling*

Bronwyn Sharp



Inside this issue

February Highlights

Activities Calendar

Birthdays

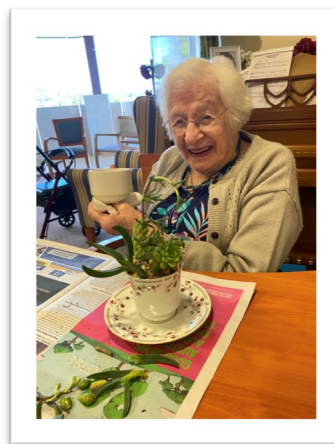
Welcome New Residents

What's Coming in March



TO OUR NEW RESIDENTS

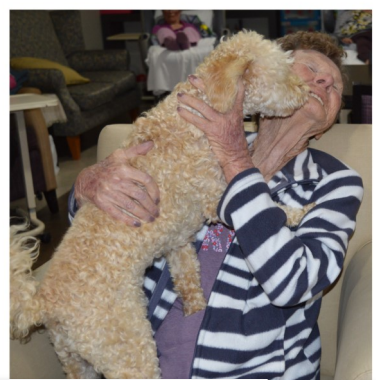
GLENDA CHOWN
AND LES GEE



Both the Director of Nursing and Deputy Director of Nursing act as the resident liaison to assist residents and their families in the admission process. We hope you will be happy and comfortable at Weeroona and we look forward to getting to know you better.

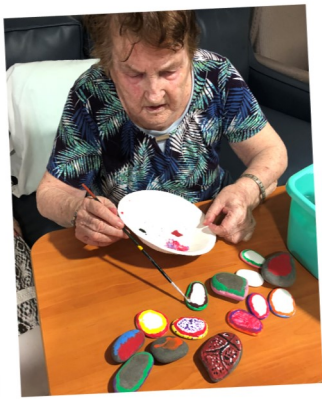
FEBRUARY HIGHLIGHTS

Due to Jan and Sue's annual leave, this newsletter will be brief. We will be back to normal next month! Please enjoy some photo highlights from February.



CONTENTS

- 1: Message from Bronwyn (DON)
- 2: Welcome to our new Residents
- 2: February Highlights
- 3: Birthdays & Special Notice
- 4: Notice Board
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- 6: Activities Calendar
- 7-8: Feedback Form





HAPPY
BIRTHDAY

March

5 Mar:	Leila Pagett
12 Mar:	Wilma Ford
16 Mar:	Wal Frazer

From all the staff at Weeroona, we wish our residents a very happy birthday!

special NOTICE

RESIDENT PERSONAL BELONGINGS IMPORTANT INFORMATION

Weeroona treats the protection and security of Resident personal belongings seriously. Staff education conducted annually includes materials on handling and caring for items used by Residents.

Although Weeroona's staff make their best efforts to ensure no harm comes to Resident belongings, unforeseen accidents happen as we all know. Weeroona wishes to reiterate that the security of belongings remains with Residents.

Personal items owned by Residents are not covered by Weeroona's insurance policy. Weeroona is not liable for the loss, damage or theft of any personal belongings.

Weeroona's management team appreciate your understanding and any further questions can be directed to our Administration Team.

NOTICE BOARD



Any appointments to visit outside weekday business hours
OR weekends are made via Administration.

A reminder that **ALL VISITORS MUST SIGN IN AND OUT**
using the Services NSW QR Code and the visitor's log
(located at reception).

This is for your safety and is mandatory with **no exceptions**.

We require to hold copies of COVID-19 vaccination
certificates. These can be emailed in advance to:
weeroona@wacr.care

BASIC DAILY CARE FEE

We remind everyone that the Basic
Daily Care Fee set by the
Department of Health & Ageing is
payable by all Residents (respite or
permanent). This fee is not
claimable through Medicare.

DOOR CODES

External door codes and car park
gate door code: **6342E**
Internal door code (between
Grevillea/Waratah): **2436E**

UNCLAIMED CLOTHING

Will be put in the Grevillea
corridor on the first
weekend of every month.
Families are invited to come
along and see if anything
belongs to their loved ones.

ELECTRICAL APPLIANCES

All appliances need to be
tagged. Please advise
Administration or
Maintenance staff so that
we can arrange for the item
to be tagged.

FOOD LOG

There are food logs located at both
foyers in the nursing home. Please
ensure you record any food brought
into the facility.

HAIRDRESSER PRICE LIST

Ladies

Haircut - \$25
Blow Wave - \$25
Hair Set - \$25
Haircut & set - \$40
Perms - \$70
Men's Hair Cut - \$15

EMAIL

CORRESPONDENCE

If you have an email address
and would like to receive
information by email, please
email us at
weeroona@wacr.care to be
added to the mailing list.
This is for **information only**
and not for account
statements.

VISITOR MEALS

If you require a lunch time meal
whilst visiting Weeroona, please
order prior to 9:00am. The cost of
the meal is \$7.00 payable to the
office staff.

NB: Unfortunately, we cannot cater
for large groups.

CHANGE OF DETAILS

If you have changed your address
or contact details, please advise
our office staff to ensure all
records are kept up to date.

To download a digital copy of this newsletter, please visit:
<http://www.weeroonaagedcare.com.au/lifestyles/newsletters>

WHAT MOVIE AM I?



*The Windy City, and one that is wet. Two lonely people who haven't yet met.
A small boy travels, to the Empire State. What movie is this, that's also a remake?*

Answer: Sleepless in Seattle



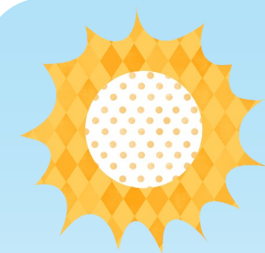
GIVE US YOUR FEEDBACK

Whether it is praise for our terrific staff or concerns about resident's outings, we really want to hear from you! The only way to continue to improve the service Weeroona offers our residents is to hear your feedback. There is a form attached to this newsletter, and more can be found at the Grevillea Nurses station.



Contact us on 02 6342 3333

www.weeroonaagedcare.com.au



Next Issue

More information on

March Review

March Highlights

Resident Profile

Employee Profile

April Events



WEEROONA
AGED CARE RESIDENCE

10 Comerford Street
Cowra NSW 2794

YOUR CHOICE

In Aged Care

Lifestyle Program MARCH 2022



	Tue 1st	Wed 2nd	Thu 3rd	Fri 4th
Acacia AM	Nail Care 10am	Exercises 10:30am	Nail Care 10am	Exercises 10:30am
Grevillea/Banksia	Exercises 10:30am	Nail Care 10am	Cooking 10:30am	Church Service 11am
Waratah AM	Nail Care 10am	Exercises 10:30am	Cooking 10:30am	Exercises 10:30am
Acacia PM	Bingo 2pm	Crafternoon 2pm	Bingo 2pm	Lunch Bus Trip 12pm
Grevillea/Banksia	Bingo 2pm	Crafternoon 2pm	Bingo 2pm	Lunch Bus Trip 12pm
Waratah PM	Bingo 2pm	Crafternoon 2pm	Mens shed 2pm	Lunch Bus Trip 12pm
	Mon 7th	Wed 9th	Thu 10th	Fri 11th
Acacia AM	Exercises 10:30am	Exercises 10:30am	Nail Care 10am	Exercises 10:30am
Grevillea/Banksia	Nail Care 10am	Nail Care 10am	Cooking 10:30am	Church Service 11am
Waratah AM	Exercises 10:30am	Exercises 10:30am	Cooking 10:30am	Exercises 10:30am
Acacia PM	Movie Arvo 2pm	Crafternoon 2pm	Bingo 2pm	Paint 'n Sip 2pm
Grevillea/Banksia	Movie Arvo 2pm	Crafternoon 2pm	Mens Shed 2pm	Bowls 2pm
Waratah PM	Movie Arvo 2pm	Crafternoon 2pm	Mens Shed 2pm	Quoits 2pm
	Mon 14th	Wed 16th	Thu 17th	Fri 18th
Acacia AM	Exercises 10:30am	Morning Tea Trip	Nail Care 10am	Exercises 10:30am
Grevillea/Banksia	Nail Care 10am	Bowling Club	Cooking 10:30am	Church Service 11am
Waratah AM	Exercises 10:30am	10am	Cooking 10:30am	Exercises 10am
Acacia PM	Movie Arvo 2pm	Crafternoon 2pm	St Patricks day	Pamper Afternoon 2pm
Grevillea/Banksia	Movie Arvo 2pm	Crafternoon 2pm	Happy Hour	Bowls 2pm
Waratah PM	Movie Arvo 2pm	Crafternoon 2pm	2pm	Whiteboard Fun 2pm
	Mon 21st	Wed 23rd	Thu 24th	Fri 25th
Acacia AM	Exercises 10:30am	Exercises 10:30am	Nail Care 10am	Exercises 10:30am
Grevillea/Banksia	Nail Care 10am	Nail Care 10am	Cooking 10:30am	Church Service 11am
Waratah AM	Exercises 10:30am	Exercises 10:30am	Cooking 10:30am	Exercises 10:30am
Acacia PM	Movie Arvo 2pm	Crafternoon 2pm	Bingo 2pm	Residents Meeting 2pm
Grevillea/Banksia	Movie Arvo 2pm	Crafternoon 2pm	Bingo 2pm	Residents Meeting 2pm
Waratah PM	Movie Arvo 2pm	Crafternoon 2pm	Bingo 2pm	Residents Meeting 2pm
	Mon 28th	Wed 30th	Thur 31st	Sat/Sun
Acacia AM	Exercises 10:30am	Exercises 10:30am	Around Town	Quizzes
Grevillea/Banksia	Nail Care 10am	Nail Care 10am	Bus Trip 10am	Ice-cream Cart Visit
Waratah AM	Exercises 10:30am	Exercises 10:30am	Cooking 10:30am	Sing-alongs
Acacia PM	Movie Arvo 2pm	Crafternoon 2pm	Youth Ambassador	1:1 Chats
Grevillea/Banksia	Movie Arvo 2pm	Crafternoon 2pm	Afternoon Tea	Messages
Waratah PM	Movie Arvo 2pm	Crafternoon 2pm	Bingo 2pm	

WEEKEND ACTIVITIES: Men's Shed, Playing Hoy, Carpet Bowls, Movies & Munchies

Colour Key- Acacia Wing-Pink , Grevillea/Banksia-Green, Waratah-Blue

Feedback No: _____

WEEROONA AGED CARE RESIDENCE

GIVE US YOUR FEEDBACK

Your feedback is welcome - positive or negative

Consent: We would like to put your feedback in writing to acknowledge.

Feedback received via: Phone / In Person / In Writing on: Date.....Time.....

Person offering Feedback:

Relationship to Consumer:

(if not a consumer) Details of Feedback

Print Name: _____ Signed: _____ Date: _____

(OFFICE USE ONLY)

Any Action required re feedback:

Is person satisfied with the response? Y / N

Date this form forwarded to Director of Nursing / Deputy Director of Nursing

Staff taking feedback (if not DON or DDON): _____ Date: _____

Empty rectangular box for additional notes or comments.

This part to be completed by Director of Nursing / Deputy Director of Nursing

Date feedback acknowledged: verbal / written

Further action taken / planned: (include quality improvement strategies such as training, policy review, etc
(Number each action—attach action sheet if necessary)

Outcome:

Evaluation:

Report to staff meeting on (date):

Feedback/Issue resolved / closed (sign): Date:

***target 35 days**

Signed: (Director of Nursing)

Report received and recorded in Feedback register on (date):

Feedback Number:.....