

**NIC LEEDS RHINOS NETBALL TICKETING TERMS AND CONDITIONS**  
**UPON PURCHASING OR OBTAINING A TICKET TO ATTEND AN NIC**  
**LEEDS RHINOS NETBALL HOME GAME, SUPPORTERS AGREE TO ADHERE TO THE**  
**VENUE REGULATIONS SHARED IN THE FAN INFORMATION DOCUMENT AHEAD OF**  
**EACH FIXTURE.**

**CONCESSION TICKETS AND VALID IDS**

We offer two types of ticket, an adult and a junior. No other concession prices are available.

Where requested we are able to accept the below forms of ID.

**Juniors aged 16 & under**

- Juniors aged 16 and under must hold a valid ticket.
- Valid forms of ID - Birth Certificate or Passport.
- Babes in arms are free at the venue, and do not require a ticket.

**LEEDS RHINOS TICKET CANCELLATION POLICY**

In the event of being unable to attend a fixture/event due to personal reasons and providing the tickets have not been used, you are entitled to a match credit for the full-face value of the ticket(s). This will be credited to your personal account on the NIC Leeds Rhinos Netball ticketing system and can be used against future ticket purchases – this must be utilised by 31st December of the year the fixture/event takes place in.

If a fixture/event for which you have booked ticket(s) is cancelled, rescheduled or has changed location, you are entitled to a refund for the full-face value of the match ticket(s) or a match credit for the full-face value of the ticket(s).

If a fixture/event is rescheduled to another date, your match ticket will be valid for that date. If you cannot attend on the rescheduled date, you are entitled to a refund for the full-face value of the ticket (s) or a match credit for the full-face value of the ticket(s).

If NIC Leeds Rhinos Netball has discounted the face value of the ticket(s), the refund or match credit will be for the discounted price paid.

## **NIC LEEDS RHINOS NETBALL PATHWAY MONTHLY PAYMENTS**

NIC Leeds Rhinos Netball have the right to change these Terms and Conditions to reflect updates on business practice and relevant laws and regulations and will do so in accordance with their duty to treat you fairly and behave responsibly and will give you advance written notice.

- Your first payment will be taken at the checkout when you set up your order.
- When you set up your payment for your pathway fees, you will receive an e-mail confirmation outlining your monthly payment schedule. Please read through the schedule to ensure all the details are correct before the monthly payments commence.
- By signing up to monthly payments, you are obliged to make payments on the 1st of the month. Please be aware the payment date cannot be amended; therefore, by applying for this payment option, you must have the required funds available on the 1st of the month.
- Payments will still be taken on weekends and Bank Holidays; however, some banks may not complete the transaction until the next working day. This will not affect your NIC Leeds Rhinos Netball Pathway place if this happens.
- Your final payment will be taken on Tuesday 1st April 2025
- It is the responsibility of the card payment holder to ensure sufficient funds are available to be collected on the payment date and to check the payment has been processed successfully.
- Should your payment be rejected, you will receive an email (or written confirmation if you do not have access to email) stating that your payment has failed and that you will be required to pay the outstanding amount by another method of payment. If we do not receive a reply, we will follow up with further correspondence by email, telephone or letter until the payment is received. Please be aware that the payment will continue to be attempted daily until payment is received.
- Should you fail to make payments, or you cancel your monthly payments for any reason, your NIC Leeds Rhinos Netball Pathway place may be cancelled. You may be required to pay the full outstanding balance in one payment directly to NIC Leeds Rhinos Netball.
- Please note that when you chose to use the monthly payment option to pay your pathway fees, you are adhering to the scheme's terms and conditions.
- The monthly payments are operated by NIC Leeds Rhinos Netball.
- NIC Leeds Rhinos Netball will securely receive and store all personal details and financial information in line with data protection legislation.
- Your monthly payments are collected by NIC Leeds Rhinos Netball therefore all enquiries with regards to your payment plan must be directed to NIC Leeds Rhinos Netball.
- To set up monthly payments, you must be over 18 and you must have the cardholder's permission if the card is not your own.