

## SUPPORTER MEMBERS - HOW TO REDEEM YOUR FREE HOME MATCH TICKET

- 1) Log into your online account at [tickets.therhinos.co.uk](https://tickets.therhinos.co.uk) using this email address or your customer number
- 2) Once logged in, you will be on Your Leeds Rhinos Account page. Scroll down the page to view the '**Your Personal Offers**' section and next to Rhinos 2025 Supporter Member, click '**View Offer**' .
- 3) You will then see a list where you select the match you would like to use your ticket credit for.
- 4) Once you have selected your match, you will then be required to select the stand you would like to watch from. This benefit includes a free-standing ticket, but you will be able to upgrade your ticket to seating for £7.
- 5) If you have other Rhinos 2025 Supporter Members linked to your 'Friends and Family' on your ticketing profile, you can also redeem their ticket credit but remember to allocate them using the drop-down box/es on your order summary page otherwise you will be unable to complete your order.
- 6) Click to complete your order. If you have selected a seat you will be able to pay for the upgrade at the checkout.

No later than 7 days prior to the match, you will receive a follow up email about the RhinosTix App which is how you will receive your match ticket/s for the match/es you have selected. This will explain how you can share the ticket/s with your family member/s or friend/s ahead of match day so they can access AMT Headingley Stadium for the game.

Should you require assistance booking tickets or you would like to change a match please email [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk) including your customer number and a day time contact number.