

LEEDS RHINOS 2025 MEMBERS

CONDITIONS OF ISSUE

UPON PURCHASING OR OBTAINING A TICKET OR MEMBERSHIP TO ATTEND A LEEDS RHINOS HOME GAME OR AMT HEADINGLEY STADIUM EVENT, SUPPORTERS AGREE TO ADHERE TO THE AMT HEADINGLEY RUGBY STADIUM GROUND REGULATIONS, THE CONDITIONS OF ISSUE, LEEDS RHINOS TICKETING TERMS AND CONDITIONS AND THE SEARCH POLICY.

2025 Members will access their match tickets for all Betfred Super League home games using our new ticketing app, RhinosTix. Below is a link to access our <u>step-by-step guide and FAQs for Rhinos Tix.</u>

Junior fans who may not have a smartphone will be able to use their ticket on their parents/guardian's app as long as the email address on their ticketing account is the same as that parent/guardian.

We encourage all our Season Members to download the new RhinosTix app if they are able to, which allows access to your tickets for all Leeds Rhinos Betfred Super League home games for the 2025 season.

However, if the RhinosTix app isn't suitable for you because you don't have access to a mobile smartphone or are unable to download the app, please <u>click here to access</u> the membership card request form to request a physical Season Membership card.

Please be aware that you must complete a separate form for each season member for whom you are requesting a physical card. If you are requesting for multiple members, you will be able to click 'Submit another response' after completing this form.

In the future, a discretionary charge of £10 per requested Season Membership card may be applied on a case-by-case basis.

2025 MEMBER'S CONDITIONS OF ISSUE

- **1.** If the named holder of the membership is a Gold or Silver Season Member for the 2025 season, this membership will admit that individual to all Super League regular season home league matches for the 2025 season.
- **2.** If the named holder of the membership is a Gold or Silver Season Member for the 2025 season, this membership can also be used to purchase entry to non-league home games and cup games for the member only.
- **3.** If the named holder of the membership is a Flexi Pack Member, the member will redeem tickets for home league matches which will be sent via the RhinosTix app or a physical ticket if requested. When the member has used the Flexi Membership credits, they can purchase another 3 or 5 game credits or purchase individual home league or non-league games.
- **4.** If the named holder of the membership is a Supporter Member, the member will redeem their free, standing ticket for a home league match or purchase entry to any home league or non-league games which will then be sent via the RhinosTix app or a physical ticket if requested.



LEEDS RHINOS 2025 MEMBERS

CONDITIONS OF ISSUE

CONTINUED.....

- **5.** Leeds Rhinos reserves the right not to renew, or make available, tickets for particular games currently held by Season or Flexi Members. If, as a result of redevelopment of areas of the stadium or as a result of a commercial decision taken by Leeds Rhinos, particular tickets are not available for renewal, Season / Flexi Members will be offered alternative tickets. If during the playing season it becomes necessary, as a result of the requirements of the Safety at Sports Ground Act 1975 or as a requirement of our Ground Safety Certificate, to close certain areas, the Season and Flexi Members will be offered an alternative ticket.
- **6. HOME CUP TICKETS** Season Members will be given first priority on tickets at a rate of one ticket per holder. Where possible seated Season Members may reserve their own seats, but this cannot always be guaranteed. Flexi and Supporter Members will be given the second level of priority at a rate of one ticket per member before tickets are released on general sale. Please note arrangements can vary depending on the game.
- **7. AWAY CUP MATCHES / SEMI FINALS / FINALS** Season Members will be given the first level of priority on tickets at a rate of one ticket per holder. Flexi and Supporter Members will be given the second level of priority at a rate of one ticket per member before tickets are released on general sale. No guarantee of allocation can be given, due to the number of applications frequently exceeding the number of tickets issued to Leeds Rhinos. Please note arrangements can vary depending on the game.
- **8.** All tickets and memberships issued subject to the Rules, Regulations and Byelaws of the Rugby Football League and the Safety of Sports Grounds Acts 1975.
- **9.** Leeds Rhinos cannot guarantee that published fixtures will not be subject to alteration or that the advertised kick-off times will not be changed.
- **10.** If you have requested a physical Season Membership card for the 2025 Betfred Super League Season, the Club cannot accept responsibility for membership cards lost or destroyed. If cards are lost or destroyed, you must notify Leeds Rhinos Customer Experience Team by calling 0371 423 1315 or by emailing **tickets@therhinos.co.uk**. There is a £10 charge for the re-issue of lost or damaged membership cards.
- 11. All member's ticket priorities are subject to ticket availability.
- **12.** If the named holder of the membership is a concession (Disabled Concessions, Senior Citizen aged 65+, 17 to 23 years old or Junior aged 16 and under) they may be required to show valid concessionary ID upon purchase of tickets and entry into the ground.
- **13.** Memberships are non-transferable, and proof of ID & age may be asked for.
- **14.** Leeds Rhinos reserves the right to refuse entry to AMT Headingley Stadium.