

FLEXI MEMBERS - HOW TO REDEEM YOUR TICKETS

- 1) Log into your online account at tickets.therhinos.co.uk using this email address or your customer number.
- 2) Once logged in, you will be on **Your Leeds Rhinos Account page**. From the list of options, choose **'Select your matches as part of your Flexi Membership'**.
- 3) **You** will then be taken to a summary page for your Flexi membership.
- 4) Click **'Confirm My Matches'** button and then select the matches you would like to attend using your Flexi Membership.
- 5) Click **'Confirm Choices'** button.
(If using a desktop this will appear on the right of the page. If using a tablet or mobile this will appear below the matches)
- 6) Confirm your matches on the summary page. The area of the ground that you purchased your Flexi Membership for will automatically be selected. If you have a Flexi Membership in a seated area, you will then be able to select your seat by clicking **'Modify My Seat'** before confirming your bookings. This must be done on each you have selected.
- 7) Once you have confirmed everything, click **'Add To Pack.'**
- 8) You will then receive a confirmation of your booking.

Should you require assistance booking matches or you would like to change a match please email tickets@therhinos.co.uk including your customer number and a day time contact number.