

**MATCH DAY FAN INFORMATION - FRIDAY 4<sup>TH</sup> APRIL**  
**CANON MEDICAL ARENA, WORKSOP ROAD, SHEFFIELD S9 3TL**



**DOORS OPEN AT 4.00PM**

**LEEDS RHINOS NXT GEN V LONDON PULSE NXT GEN - FIRST CENTRE PASS 4.30PM\***

**NETBALL SUPER LEAGUE LEEDS RHINOS V LONDON PULSE – FIRST CENTRE PASS 7.00PM**

### **HOW CAN I PURCHASE TICKETS FOR THIS FIXTURE?**

Tickets can be purchased online at [tickets.rhinosnetball.co.uk](https://tickets.rhinosnetball.co.uk) up until 11am on Friday 4<sup>TH</sup> April\*\*. Alternatively, tickets can be purchased by calling Leeds Rhinos Ticket Office on 0371 423 1315 (10am-4pm, Monday – Friday excluding Bank Holidays).

Tickets will be available to purchase at the venue via card or contactless payment methods only\*.

*\*\*Tickets are subject to availability.*

### **SEATING**

Tickets at Canon Medical Arena are for reserved seats which are allocated at time of purchase. We ask all fans sit in their allocated seat for the duration of the event, which is detailed on their ticket. Any questions should be directed to [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk). Volunteers will be on hand to direct individuals and groups to the relevant seating areas.

### **ACCESSIBILITY REQUIREMENTS**

Fans requiring accessibility support at the venue can contact [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk) in advance of the fixture or make themselves known to a volunteer at the ticket desk on arrival who will support with accessing the venue.

### **WHAT TIME DO DOORS OPEN?**

Access to the venue is via the main reception. Doors will open at 4.00pm to fans. Fans should go to the ticket desk on arrival, where their tickets will be scanned.

### **WHAT IS ON BEFORE THE NETBALL SUPER LEAGUE GAME?**

Prior to the Netball Super League fixture, Leeds Rhinos NXT Gen (U23s) squad will take on London Pulse in the NXT Gen league, first centre pass is 4.30pm. Access to this fixture is included in your ticket\*.

**\*No access is permitted to watch the NXT Gen game without a match ticket for the Leeds Rhinos Netball Super League match.**

As we build up to first-centre pass for this Netball Super League Fixture, fans can visit our fanzone to:

- Grab a picture with everyone's favourite mascot, Ronnie the Rhino
- Get your game face on at our face painting and glitter station
- Send a message to your favourite Rhino via Rhino Mail
- Visit our poster-making table and create your own Rhinos team poster
- Don't forget to collect your very own Leeds Rhinos autograph card

### **CAN I MOVE AROUND THE VENUE?**

Fans will be directed to seating areas by volunteers. During the game we ask that fans remain in their seat and away from the field of play.

### **TRAVELLING TO THE VENUE**

Full venue address – **Canon Medical Arena, Worksop Road, Sheffield, S9 3TL**

Please ensure however you choose to travel to the venue you do it safely and where possible sustainably. Doors will open at 4.00pm so please allow extra time to arrive early at the venue and help with the safe entry for all fans into the ground. For full venue details please visit the link below.

### **PARKING**

Car Parking is available on-site. It is operated by a third party and charged at £5 per vehicle, cash and card payments accepted, payments made to stewards on arrival. Parking is available for minibuses at this car park on a first come first served basis.

Fans are unable to pre-book parking for this event.

Anyone requiring disabled parking for this fixture should contact [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk)

## **DIGITAL TICKETS**

Tickets for NIC Leeds Rhinos Netball will be issued via RhinosTix, Leeds Rhinos new ticketing app no later than 7 days before the game. Your ticket will automatically download when you log in using your email address that was used to purchase tickets.

On the morning of the game your QR code will activate, please open this before entering the venue. Your ticket will then be scanned by Leeds Rhinos staff at the ticket desk, if you have more than one ticket you will be able to swipe to each ticket for scanning.

For further information on RhinosTix, including FAQs and a step-by-step guide, please [click here](#)

We do understand that not everyone will be able to access RhinosTix so should you require assistance please email [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk).

If you are bringing a large group and would like to print your tickets out before attending the game to distribute, please email [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk) and we will action this for you.

You will receive notification when these will be available to download as a single file to print off from your online account at [tickets.rhinosnetball.co.uk](https://tickets.rhinosnetball.co.uk). Your tickets will then be scanned by Leeds Rhinos staff at the ticket desk before entering.

## **FOOD & DRINK**

Canon Medical Arena has a number of concessions open to fans throughout the event, serving a selection of hot and cold snacks, soft drinks and alcohol via card payment only.

Fans are not permitted to bring their own food and drinks to the venue for consumption.

We ask that all fans respect the venue and use the rubbish bins provided.

## **CAN I BRING A BAG?**

Canon Medical Arena does not have a cloakroom or storage facility on site. Backpacks, holdalls, suitcases and any bag larger than an A4 piece of paper are not allowed in the venue. Bag searches may take place on arrival at the venue.

Fans with accessible and medical requirements/equipment will be considered on an individual basis but are encouraged to contact Leeds Rhinos in advance for ease of entry at [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk).

## **MERCHANDISE**

We will have a small range of merchandise available for fans to purchase at the venue – this is available using contactless payment only.

## **WHAT SHOULD I WEAR?**

Blue and Amber - if you're supporting Leeds Rhinos of course!

## **SMOKING**

Smoking, vaping and e-cigarettes are not permitted in the venue. Anyone wishing to smoke or vape should do so outside the venue.

## **RESPECT OUR STAFF**

We ask that all visitors to the venue treat staff, officials and volunteers with respect and patience. Leeds Rhinos Netball staff have the right to remove any fan who they believe is acting inappropriately so please be kind.

## **BROADCAST**

This fixture will be broadcast on Sky Sports YouTube.

## **NEED FURTHER ASSISTANCE?**

If you require any further information not stated above, please check our social media channels (Facebook, Twitter and Instagram) or please ensure you get in touch with us either via phone 0371 423 1315\* or by emailing [rhinosnetball@therhinos.co.uk](mailto:rhinosnetball@therhinos.co.uk).

\*Open 10am to 4pm Monday to Friday excluding Bank Holidays

