

## LEEDS RHINOS TICKETING TERMS AND CONDITIONS

**UPON PURCHASING OR OBTAINING A TICKET OR MEMBERSHIP TO ATTEND A LEEDS RHINOS HOME GAME OR AMT HEADINGLEY STADIUM EVENT, SUPPORTERS AGREE TO ADHERE TO THE AMT HEADINGLEY RUGBY STADIUM GROUND REGULATIONS AND THE SEARCH POLICY.**

**[CLICK HERE TO VIEW WHAT YOU CAN AND CAN'T BRING INTO THE STADIUM](#)**

**If you are purchasing a Season Membership using the Rhinos Payment Plan, you must adhere to the RHINOS PAYMENT PLAN TERMS AND CONDITIONS**

### **CONCESSION TICKETS AND VALID IDS**

We offer a range of concession-priced tickets and memberships for Leeds Rhinos and other AMT Headingley Stadium events. Please see below for the concession tickets on offer and the form of ID we need to see to be able to offer them to you.

For events at AMT Headingley Stadium that are managed by a third party, these concession options may vary.

#### **Senior Citizens (aged 65 & over)**

- For Adults aged 65 and over.
- Valid forms of ID - Birth Certificate, Driving License or Passport.

#### **17 to 23 Year Old**

- For Young adults aged 17 to 23.
- Valid forms of ID - Birth Certificate, Driving License or Passport.

#### **Juniors aged 16 & under**

- Juniors aged 4 and younger (under 5s) are free on the standing terraces. No ticket required.
- If a seat is required for Junior Under 5, you must purchase a transfer ticket to go into the seated area (the cost is the difference between the standing ticket price and the seated ticket price).
- Please contact 0371 423 1315 to purchase a transfer in advance of match day or go to the ticket office on matchday (subject to availability)
- Valid forms of ID - Birth Certificate or Passport.
- All young persons have a right to be safe and enjoy sport at AMT Headingley Stadium. Please ensure that children under 16 are accompanied by a responsible adult. All Junior Tickets and Memberships purchased in the South Stand must be purchased with an Adult Ticket or Membership. In the event of an incident involving the junior, the adult will be held totally responsible.

#### **Disabled**

- To be eligible for a concession-priced ticket, disabled supporters must provide proof of disabled ID (e.g., proof of Disabled allowance).
- If a companion ticket is required, there is an option to get a free companion ticket with a disabled ticket and proof of companion allowance is required to obtain this.
- Please visit our **[Accessible Visitors Guide](#)** for more information or email [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk)

## LEEDS RHINOS TICKET CANCELLATION POLICY

In the event of being unable to attend a fixture/event due to personal reasons and providing the tickets\*\* have not been used, you are entitled to a match credit for the full-face value of the ticket(s). This will be credited to your personal account on the Leeds Rhinos ticketing system and can be used against either tickets, away travel or memberships\* – this must be utilised by 31st December of the year the fixture/event takes place in.\*\*

If a fixture/event for which you have booked ticket(s)\*\* is cancelled, rescheduled or has changed location, you are entitled to a refund for the full-face value of the match ticket(s) or a match credit for the full-face value of the ticket(s).\*\*

If a fixture/event is rescheduled to another date, your match ticket will be valid for that date. If you cannot attend on the rescheduled date, you are entitled to a refund for the full-face value of the ticket(s)\*\* or a match credit for the full-face value of the ticket(s).\*\*

If Leeds Rhinos has discounted the face value of the ticket(s), the refund or match credit will be for the discounted price paid.\*\*

Leeds Rhinos Season and Flexi Memberships are non-refundable. If you wish to cancel your Season or Flexi Membership, you must submit your request in writing to [tickets@therhinos.co.uk](mailto:tickets@therhinos.co.uk) or by letter addressed to: -

Leeds Rhinos Ticket Office  
AMT Headingley Stadium  
St Michaels Lane  
Headingley  
LEEDS  
LS6 3BR

Leeds Rhinos will then contact you to discuss your cancellation request.

*\*If you pay using the Rhinos Payment Plan for your Season Memberships, you are unable to use match credit in conjunction with this option.*

*\*\*This does not apply to Season or Flexi Memberships.*