# MATCH DAY FAN INFORMATION – SUNDAY 25<sup>TH</sup> MAY FIRST DIRECT ARENA, ARENA WAY, LEEDS, LS2 8BY



#### **DOORS OPEN AT 1.00PM**

# LEEDS RHINOS NXT GEN V MANCHESTER THUNDER NXT GEN - FIRST CENTRE PASS 1.30PM\*\* NETBALL SUPER LEAGUE LEEDS RHINOS V MANCHESTER THUNDER – FIRST CENTRE PASS 4.00PM

#### **HOW CAN I PURCHASE TICKETS FOR THIS FIXTURE?**

Tickets can be purchased online through First Direct Arena, up until 4.30pm on Sunday 25th May\*.

## **CAN I PURCHASE TICKETS ON MATCHDAY?**

<u>At the Box Office</u> – Fans can purchase tickets at the First Direct Arena Box Office from **11.30am-4.30pm on Sunday 25**<sup>th</sup> **May** (subject to availability). Payment is available by credit or debit card only. Contactless payments and cash are not accepted as payment at the Box Office.

<u>Online</u> – Tickets can be purchased online through <u>First Direct Arena</u>, up until 4.30pm on Sunday 25<sup>th</sup> May (*subject to availability*).

## **Ticket Prices** - Tickets are priced:

Pricing Type	Ticket Price
Category 1 - Adult	£26.00
Category 1 - Juniors	£20.00
Category 2 - Adults	£22.00
Category 2 - Juniors	£15.00

Any groups looking to purchase 10 or more tickets can do so in advance by emailing <a href="mailto:ian.wilson@therhinos.co.uk">ian.wilson@therhinos.co.uk</a>. The deadline for group bookings is **5pm on Wednesday 21**st **May**. After this time, all bookings will be through the First Direct Arena, and at full ticket price.

All bookings are subject to booking & transaction fees. Babes in arms are welcome without a ticket; however, we recommend ear defenders are worn.

#### **SEATING**

Tickets at First Direct Arena are for reserved seats which are allocated at time of purchase. We ask all fans to sit in their allocated seat for the duration of the event, which is detailed on your ticket. Any questions should be directed to <a href="mailto:rhinosnetball@therhinos.co.uk">rhinosnetball@therhinos.co.uk</a>.

## ACCESSIBILITY REQUIREMENTS

A full accessibility guide is available on the following link - <a href="https://www.firstdirectarena.com/your-visit/accessibility">https://www.firstdirectarena.com/your-visit/accessibility</a>. If fans require further support, please contact <a href="mailto:accessibility@firstdirectarena.com">accessibility@firstdirectarena.com</a> in advance of the fixture.

#### WHAT TIME DO DOORS OPEN?

Access to the venue is via the fans entrance at the front of the arena. Doors will open at 1pm for fans who must present their ticket to access the venue. If you have not received your tickets for the event, please contact your point of purchase.

<sup>\*</sup>Tickets are subject to availability

## WHAT IS ON BEFORE THE NETBALL SUPER LEAGUE GAME?

Prior to the Netball Super League fixture, Leeds Rhinos NXT Gen (U23s) squad will take on Manchester Thunder in the NXT Gen league, first centre pass is 1.30pm. Access to this fixture is included in your ticket\*\*.

\*\*No access is permitted to watch the NXT Gen game without a match ticket for the NIC Leeds Rhinos Netball Super League match.

As we build up to first-centre pass for this Netball Super League Fixture, fans can visit our fanzone to:

- Loud Noises Band
- Rhinestones Dance Performance
- Soft & Gentle Supershot Activation
- Meet the Guide Dogs in our fanzone
- Grab a picture with everyone's favourite mascot, Ronnie the Rhino
- Get your game face on at our face painting and glitter station
- Send a message to your favourite Rhino via Rhino Mail
- Visit our poster-making table and create your own Rhinos team poster
- Don't forget to collect your very own Leeds Rhinos autograph card

#### **CAN I MOVE AROUND THE VENUE?**

Tickets at First Direct Arena are for reserved seats which are allocated at time of purchase. We ask all fans to sit in their allocated seat for the duration of the event when inside the arena. This is detailed on your ticket. Food and drink concessions are available around the venue for fans to use during the event and access to these will be available throughout.

Fans should be aware that the breaks during the game are only 4mins at quarter/three-quarter time and 12mins at half time.

## TRAVELLING TO THE VENUE

Full venue address - First Direct Arena, Arena Way, Leeds, LS2 8BY

Please ensure however you choose to travel to the venue you do it safely and where possible sustainably. The arena is easy to access via public transport; full details can be found below.

https://www.firstdirectarena.com/your-visit/your-visit/getting-to-the-venue

Doors will open at 1pm so please allow extra time to arrive early at the venue and help with the safe entry for all fans into the arena. For full venue details please visit the link below.

https://www.firstdirectarena.com/your-visit/faqs

## **PARKING**

There are over 7,500 car parking spaces within a 15 minute walk of the arena and although the arena doesn't have its own car park, there are lots of options nearby.

- Q-Park (St Johns/The Light/Albion Street) Various sites across the city <a href="https://www.q-park.co.uk/en-gb/FDAL2019/">https://www.q-park.co.uk/en-gb/FDAL2019/</a>
- Woodhouse Lane Car Park, Woodhouse Lane, Leeds, LS2 3AX <a href="https://www.leeds.gov.uk/parking-roads-and-travel/parking/city-centre-car-parks/woodhouse-lane-car-park">https://www.leeds.gov.uk/parking-roads-and-travel/parking/city-centre-car-parks/woodhouse-lane-car-park</a>
- Citipark, 5 Merrion Way, Leeds, LS2 8BT <a href="https://citipark.co.uk/car-parks/leeds/merrion-centre-first-direct-arena">https://citipark.co.uk/car-parks/leeds/merrion-centre-first-direct-arena</a>

#### **FOOD & DRINK**

The First Direct Arena has a number of concessions that will be open to fans on match day. The concessions serve a variety of drinks (soft drinks & alcohol) and snacks. Fans are not permitted to bring their own food and drinks into the arena and bags will be searched on entry to the venue. The concessions will accept payment by credit / debit card or smartphone only. Please do not bring cash.

## **MERCHANDISE**

We will have a small range of merchandise available for fans to purchase at the venue – this is available using contactless payment only and can be found at the merchandise stands in the fanzone

#### **MATCH DAY PROGRAMMES / TEAMSHEETS**

No programmes will be produced for this fixture. All up to date team news will be available via <a href="https://www.netball.therhinos.co.uk">www.netball.therhinos.co.uk</a> or via our social channels (We Are 8, Facebook, Twitter and Instagram)

## **CAN I BRING A BAG?**

The First Direct Arena does not have a cloakroom or storage facility on site. Backpacks, holdalls, suitcases and any bag larger than 35cm(w) x 40cm(h) x 19cm(d) are not allowed in the venue. Fans with accessible and medical requirements/equipment will be considered on an individual basis but encouraged to contact the venue in advance for ease of entry. All remaining bags will be searched. All attendees will be asked to pass through a metal detector before entering the venue.

You can find a full overview of the venue safety measures and prohibited items on the link below: <a href="https://www.firstdirectarena.com/your-visit/your-visit/">https://www.firstdirectarena.com/your-visit/your-visit/</a>

#### WHAT SHOULD I WEAR?

Something Blue and Amber (if you are supporting Rhinos of course!)

#### **SMOKING**

Smoking, vaping and e-cigarettes are not permitted in the venue. Anyone wishing to smoke or vape should do so outside the venue.

## **RESPECT OUR STAFF**

We ask that all visitors to the venue treat staff, officials and volunteers with respect and patience. Leeds Rhinos Netball staff and First Direct Arena staff have the right to remove any spectator who they believe is acting inappropriately so please be kind.

#### **BROADCAST**

This fixture will be broadcast live on BBC iPlayer from 4pm.

## **NEED FURTHER ASSISTANCE?**

If you require any further information not stated above, please check our social media channels (Facebook, Twitter and Instagram) or please ensure you get in touch with us either via phone 0371 423 1315\* or by emailing <a href="mailto:rhinosnetball@therhinos.co.uk">rhinosnetball@therhinos.co.uk</a>.

\*Open 10am to 4pm Monday to Friday excluding Bank Holidays

## **POST-MATCH SIGNING**

Players will be available courtside following the conclusion of the NSL game for 15mins to meet fans. Players will endeavour to meet as many fans as possible, but please be aware this is not a guaranteed experience and is conducted at the discretion of the venue. The players have various commitments following the fixture, so all players may not be available at the time of the signing.