

# SAN ANTONIO AREA



# HURRICANE RESOURCES



**RE/MAX**  
NORTH-SAN ANTONIO

# HELPFUL RESOURCES

## Alert SA / Accessible Alert SA

The City of San Antonio has developed the AlertSA Program as an enhancement to the emergency notification system. The City of San Antonio is partnering with Deaf Link to provide the Accessible Hazard Alert System (AHAS) which will send accessible alert messages to registered residents who are Deaf, Blind, Hard of Hearing, or Deaf / Blind before, during, and after an emergency or disaster in the City of San Antonio.

Read more about [AlertSA / Accessible AlertSA](#).

## Emergency Notification System

The Emergency Notification System (ENS) is another mass notification service available to emergency management officials. During an emergency or disaster, it enables local authorities to contact affected individuals in a specific area within minutes via landlines, cell phone, text, and e-mail.

An ENS message is delivered, providing warning and instructions for residents. There are currently three counties participating in this program, Bexar, Guadalupe, and Comal.

For more information and to register for this service please visit [AlertSA](#).

## State of Texas Emergency Assistance Registry (STEAR)

If you need some form of assistance in an emergency, STEAR is a FREE registry that provides local emergency management first responders with information related to your needs during an emergency.

How to register

- Register online at the [STEAR](#) website
- Dial 2-1-1
- Obtain [mail-in form](#).

## Wireless Emergency Alerts (WEAs)

The Emergency Alert System (EAS) is an alert tool that can rapidly disseminate emergency information to the general public and can be initiated by local, state, and federal officials. A national EAS alert may be activated during a national crisis by the President of the United States. A local EAS alert may be activated in response to local events such as severe weather, floods, industrial accidents, civil disorders, or any event that poses a danger to life or property.

The Amber Alert is part of the EAS system and is initiated by law enforcement. The EAS utilizes radio and television broadcasters to relay emergency information to residents.

These messages interrupt programming on local television and radio stations and provide viewers and listeners with warnings and instructions on how to react in the event of an emergency.



# HELPFUL RESOURCES

Stay connected with local resources for updates and emergency assistance:

- City of San Antonio Emergency Management: **The City of San Antonio Emergency Management** provides local updates, including shelter locations and evacuation routes if necessary. 210.206.8580 Facebook: <https://www.facebook.com/saoem.prepare>
- National Weather Service: Follow the **National Weather Service** for accurate forecasts and warnings for hurricane activity affecting the San Antonio area.
- **FEMA Resources**: The FEMA App provides real-time alerts, disaster resources, and emergency shelter information. [FEMA.gov](https://www.fema.gov)
- San Antonio Red Cross: (210) 224-5151



**RE/MAX**  
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# HELPFUL RESOURCES

## LINKS

### SA.Gov Related Links

- [311 Customer Service](#)
- [Ready South Texas](#)
- [SAFD](#)
- [SAFD Wildfire Program](#)
- [SA Flood Safe](#)
- [SAPD](#)

## Helpful Links

- [Alamo Area Council of Governments \(AACOG\)](#)
- [American Red Cross](#)
- [Citizen Corps](#)
- [CPS Outage Map](#)
- [Community Emergency Response Team \(CERT\)](#)
- [FEMA](#)
- [Flood Smart](#)
- [Hurricane Center](#)
- [National Incident Management System \(NIMS\)](#)
- [National Integration Center \(NIC\)](#)
- [NOAA](#)
- [Preparing Texas](#)
- [Texas Governor's Division of Emergency Management \(Texas GDEM\)](#)
- [South Texas Regional Advisory Council \(STRAC\)](#)
- [San Antonio Building Owners and Managers Associations \(SABOMA\)](#)
- [Transguide](#)





# San Antonio & Surrounding Areas

## HURRICANE TIPS

### 1. Essential Hurricane Preparedness Kit

Ensure that you and your family have the necessary supplies in case of an emergency:

- Non-perishable food for at least 3 days
- Water (1 gallon per person per day)
- Flashlights, batteries, and a battery-powered or hand-crank radio
- First aid kit and essential medications
- Important documents (in waterproof containers)
- Blankets, toiletries, and hygiene items
- Portable phone chargers

### 2. Stock Up on Entertainment for Power Outages

If the power goes out, it can be challenging to keep children entertained, especially when they're used to electronics. Prepare a "no-power" activity box with the following:

- **Glow Sticks & Flashlights:** Glow sticks and flashlights are not only practical but also fun! Kids love playing with these in the dark. You can even create a glow-stick scavenger hunt or tell stories using flashlight shadows.
- **Non-Battery Games & Puzzles:** Stock up on board games, playing cards, and puzzles. These can keep your kids entertained for hours without needing power.
- **Books & Coloring Supplies:** Gather books, coloring books, and crayons or colored pencils to keep their minds occupied with creative activities.

**READ OUR FULL SECTION ON KIDS AFTER THE VIDEO IN THIS BOOK!**



San Antonio & Surrounding Areas

# HURRICANE HACKS, TIPS & RESOURCES

## 3. Protect Your Home

Taking steps to fortify your home can make a significant difference in minimizing damage during a storm:

- **Hurricane Shutters or Impact Windows:** Install storm shutters or upgrade to impact-resistant windows to protect your home from flying debris.
- **Roof Reinforcement:** Make sure your roof is hurricane-ready by securing loose shingles or installing hurricane straps.
- **Secure Outdoor Items:** Bring in or securely tie down outdoor furniture, grills, and anything that could become airborne in high winds.
- **Garage Door Reinforcement:** Strengthen your garage door, as it's one of the most vulnerable parts of your home during a hurricane.

## 4. Tech Tips for Storm Tracking and Communication

Leverage technology to stay informed and connected before, during, and after a storm:

- **Hurricane Apps:** Download weather apps like MyRadar or The Weather Channel to track storms in real-time.
- **Emergency Alerts:** Sign up for emergency alerts from your County to receive up-to-date evacuation notices and storm information directly to your phone.
- **Backup Chargers:** Keep portable chargers on hand to ensure your phone and other devices stay powered if the electricity goes out.



# San Antonio & Surrounding Areas

## HURRICANE HACKS, TIPS & RESOURCES

### 5. Real Estate Agents: Preparation Is Key

Agents should also take steps to prepare during hurricane season, especially when managing properties and client transactions:

- **Remove Signs and Lockboxes:** Remove all for-sale signs, sign riders, and lockboxes from properties before the storm to prevent damage or loss.
- **Insurance Binding:** Remind clients to get insurance bound before a storm is named. Insurance companies often stop issuing or binding new policies once a tropical storm or hurricane is named.
- **Review Force Majeure Clause:** Explain the "force majeure" clause in contracts, which may extend closing timelines due to hurricanes or other unforeseen natural events.

### 6. Post-Storm Recovery

After a hurricane, it's important to follow certain steps to recover safely and efficiently:

- **Assess and Document Damage:** After the storm, inspect your property and take pictures of any damage to help with insurance claims.
- **Licensed Contractors Only:** Avoid scams by working with licensed contractors for repairs.
- **Remove Debris Safely:** Hire professionals to remove large trees or debris safely, especially if it could pose a further risk to your property.



# San Antonio & Surrounding Areas

## HURRICANE HACKS

- **DON'T TAPE YOUR WINDOWS. IT WON'T PREVENT THE WINDOWS FROM BREAKING AND IT WILL LEAVE ADHESIVE ON THE GLASS THAT'S SUPER OBNOXIOUS TO SCRAPE OFF WITH A RAZOR BLADE.**
- **KEEP DOORS CLOSED IN HOME. THIS WILL HELP REDUCE PRESSURE ON YOUR ROOF BY 30%**
- **DON'T DRIVE IN REALLY BAD STORMS IF YOU CAN AVOID IT, DITCHES AND ROADS ALL LOOK THE SAME WHEN THERE IS A LOT OF WATER!**
- **MAKE SURE YOU'VE GOT ENOUGH FOOD FOR PETS AND HAVE A WATERPROOF CONTAINER TO STORE THEIR FOOD IN.**
- **DESPITE THE HEAT, RESIST THE URGE TO LEAVE WINDOWS OPEN FOR AIRFLOW. THE HUMIDITY WILL ENCOURAGE MOLD IN YOUR HOME.**
- **AN LED LAMP AND A BOOK OR LOTS OF BOARD GAMES FOR THE KIDS. GLOW STICK NECKLACES FOR FAMILIES MAKE IT EASY TO FIND EACH OTHER AFTER YOU LOSE POWER AND HELP KEEP KIDS CALM.**
- **TURN DOWN THE TEMPS IN YOUR FRIDGE/FREEZER AS SOON AS YOU THINK A STORM IS COMING. FILL TUPPERWARE, TUMBLERS, FREEZER BAGS WITH WATER AND FREEZE THEM... THIS WILL HELP KEEP FOOD WHEN YOU LOSE POWER.**
- **FILL YOUR TUB WITH WATER FOR SANITARY NEEDS.**
- **VIDEO & PHOTOS OF EVERYTHING IN YOUR HOME. WRITE DOWN SERIAL NUMBERS OF LARGER APPLIANCES.**
- **PUT IMPORTANT ITEMS LOCKED IN YOUR DISHWASHER IF YOU DO NOT HAVE A SAFE**



San Antonio & Surrounding Areas

# PREPARING FOR A HURRICANE WITH CHILDREN:

**Hurricane season can be particularly stressful for families with children, but with some thoughtful preparation, you can keep them safe and even entertained during the storm. Here are some tips to help you prepare for a hurricane when you have kids, including creative ways to keep them occupied during power outages.**





# San Antonio & Surrounding Areas

## HURRICANE PREP WITH KIDS

Creative Tips to Keep Children Safe, Calm,  
and Entertained During the Storm

### 1. Build a Kid-Friendly Emergency Kit

In addition to your regular emergency supplies, consider adding items specifically for your children:

- **Comfort Items:** Pack their favorite stuffed animals, blankets, or comfort toys to provide a sense of security.
- **Child-Sized Headphones & Tablets:** If the power stays on, make sure devices are fully charged with downloaded content ready for them to watch or listen to.
- **Healthy Snacks & Juice Boxes:** Keep kid-friendly snacks like granola bars, crackers, and juice boxes to make sure they have easy access to food that's familiar to them.

### 2. Create a Hurricane Plan Together

Kids often feel more secure when they know what to expect. Involve them in the preparation process:

- **Explain What to Expect:** Talk to them about hurricanes in a calm, reassuring way. Explain what you're doing to keep everyone safe and answer any questions they have.
- **Assign Responsibilities:** Give kids small tasks, like packing their favorite toys or helping to organize flashlights. It gives them a sense of control in an otherwise unpredictable situation.



San Antonio & Surrounding Areas

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- **Glow Sticks & Flashlights:** Glow sticks and flashlights are not only practical but also fun! Kids love playing with these in the dark. You can even create a glow-stick scavenger hunt or tell stories using flashlight shadows.
- **Non-Battery Games & Puzzles:** Stock up on board games, playing cards, and puzzles. These can keep your kids entertained for hours without needing power.
- **Books & Coloring Supplies:** Gather books, coloring books, and crayons or colored pencils to keep their minds occupied with creative activities.
- **Craft Supplies:** Simple craft kits, like paper, scissors, and stickers, can provide hours of fun, especially when the storm is in full swing.
- **Download Movies & Shows:** Use computers, tablets to download movies onto devices (if you have battery pack, charge those up)



San Antonio & Surrounding Areas

# HURRICANE PREP WITH KIDS

Creative Tips to Keep Children Safe, Calm,  
and Entertained During the Storm

## 4. Make a Safe & Fun Space

Designate a "storm-safe" area of your home where your family will gather during the hurricane:

- **Create a Cozy Fort:** Set up blankets, pillows, and sleeping bags to make a cozy fort where kids can hang out during the storm. This can help reduce their anxiety and make the situation feel more like a fun campout.
- **Interactive Storytelling:** Use the time to engage in storytelling, whether it's reading books or making up your own stories. You can even use flashlights to create shadow puppets as part of the stories.

## 5. Keep a Routine

Maintaining as much of your child's daily routine as possible can help reduce anxiety:

- **Meal and Bedtime Routine:** Stick to regular meal and bedtime schedules as much as you can. This sense of normalcy can be calming during stressful situations.
- **Family Games:** Set aside time for family games, like charades or guessing games, to encourage fun and bonding.



# San Antonio & Surrounding Areas

## HURRICANE PREP WITH KIDS

Creative Tips to Keep Children Safe, Calm,  
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### 6. Stay Positive and Reassuring

Hurricanes can be scary for children, especially when they hear loud winds and rain. Be sure to remain calm and provide reassurance:

- **Stay Cheerful:** Your mood will influence your children's emotions. Even if you feel anxious, try to stay positive and engage your children with happy distractions.
- **Reassure Safety:** Remind your children that you are prepared and keeping them safe. Focus on the positive things you're doing to protect your home and family.

### 7. Involve Them in Post-Storm Activities

After the storm has passed, children can continue to help:

- **Post-Storm Cleanup:** Depending on their age, you can involve children in safe, simple tasks like picking up small debris or checking on pets.
- **Outdoor Fun:** If it's safe, take them outside for a walk or to explore the neighborhood after the storm. It can help relieve pent-up energy from being indoors for an extended period.

By taking the time to prepare your home and your children for a hurricane, you can keep them safe and provide comfort during the storm.



San Antonio & Surrounding Areas

# AGENT HURRICANE PREP: BEST PRACTICES FOR REAL ESTATE PROFESSIONALS

As a real estate agent in Brevard County, Florida, hurricane season presents a unique set of responsibilities. Ensuring your clients, properties, and transactions are protected is critical.

Here are some essential steps agents should take to be prepared before, during, and after a storm:

## 1. Remove Signs and Lockboxes

Before a storm hits, take proactive steps to safeguard your listings:

- **Remove For Sale Signs & Riders:** High winds can turn signs and riders into dangerous projectiles. Be sure to remove all signs and riders from the lawn in advance of the storm.
- **Secure Lockboxes:** Ensure that lockboxes are tightly secured or removed, especially if they are in areas vulnerable to flooding or heavy winds.



San Antonio & Surrounding Areas

# AGENT HURRICANE PREP: BEST PRACTICES FOR REAL ESTATE PROFESSIONALS

## 2. Get Insurance Bound Early

Encourage your clients to act fast:

- **Bind Insurance Before a Named Storm:** Once a tropical storm or hurricane is officially named, most insurance companies will halt issuing or binding new policies. Remind buyers and sellers to finalize any insurance coverage early in the season or at the first sign of a potential storm.

## 3. Review "Force Majeure" Clause with Clients Under Contract

Real estate transactions can be disrupted by hurricanes, so it's essential to have an open dialogue with clients about potential delays:

- **Explain the Force Majeure Clause:** In Florida real estate contracts, the "force majeure" clause allows for extensions of closing deadlines if events outside human control, like hurricanes, occur. This could extend deadlines for inspections, appraisals, and closing dates by a few days or weeks, depending on the extent of the storm's impact.
- **Set Expectations:** Discuss this clause with buyers and sellers who are currently under contract, and remind them that a major storm could cause delays in closing, especially if there is damage to the property or disruption in services like title searches or loan processing.



# San Antonio & Surrounding Areas

## AGENT HURRICANE PREP: BEST PRACTICES FOR REAL ESTATE PROFESSIONALS

### 4. Conduct Pre-Storm Property Walkthroughs

Agents should be proactive in ensuring properties are storm-ready:

- **Secure Property Exteriors:** For vacant listings, ensure the property is properly secured. This may include closing hurricane shutters, securing outdoor furniture, and locking all doors and windows.
- **Document Property Conditions:** Before a storm hits, document the property's condition with photos and videos. This can be useful if there is damage that affects the transaction and may be required for insurance claims.

### 5. Stay in Communication with Clients

In times of uncertainty, keeping the lines of communication open is key:

- **Provide Updates:** Let buyers and sellers know how the storm could impact their transactions. Inform them of any delays or changes that may occur due to the storm, especially regarding inspections, appraisals, and closings.
- **Emergency Resources:** Share a list of emergency contacts and local resources with your clients, including shelter information, evacuation routes, and post-storm recovery services.



San Antonio & Surrounding Areas

# AGENT HURRICANE PREP: BEST PRACTICES FOR REAL ESTATE PROFESSIONALS

## 6. Post-Storm Property Inspections

After the storm passes, be ready to assess the damage:

- **Check on Listings:** Once it's safe, visit your listings to check for damage. If there is significant damage, work with the seller to address repairs quickly.
- **Assist Buyers:** If a buyer's future home has been impacted, help them understand the necessary steps for remediation, insurance claims, and potential closing delays.

## Hurricane Season in Real Estate: What You Need to Know

For buyers and sellers, hurricane season presents unique opportunities and challenges:

- **Staging Tips:** Sellers should make sure to tidy up outdoor areas, remove any loose debris, and highlight hurricane protection features like storm shutters or impact-resistant windows.
- **Post-Storm Buying:** If you're considering purchasing after a storm, ensure the home has been properly inspected for hidden damage and assess whether any damage may affect future property values.