Quality Payment
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Merit-based Incentive Payment System (MIPS)

2024 Targeted Review Guide

Table of Contents

Purpose: The purpose of this guide is to describe what a targeted review is, provide step-by-step instructions on how to complete the request form, and explain what to do after submitting your request.

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How to Use This
Guide

How to Use This Guide

Please Note: This guide was prepared for informational purposes only and isn't intended to grant rights or impose obligations. The information provided is only intended to be a general summary. It isn't intended to take the place of the written law, including the regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.

Table of Contents

The Table of Contents is interactive. Click on a Chapter in the Table of Contents to read that section. 🏠 You can also click on the icon on the bottom left to go back to the Table of Contents.

Hyperlinks

Hyperlinks to the Quality Payment Program website are included throughout the guide to direct the reader to more information and resources.

Introduction

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What Is a Targeted Review?

On September 9, 2025, the Centers for Medicare & Medicaid Services (CMS) released Merit-based Incentive Payment System (MIPS) performance feedback and final scores for the 2024 performance year, and the associated MIPS payment adjustment information for the 2026 payment year.

Targeted review is the process through which Quality Payment Program (QPP) participants can request that CMS review the calculation of their 2026 MIPS payment adjustment. As finalized in the CY 2024 Medicare Physician Fee Schedule Final Rule, the 2024 targeted review period opened when final scores were released and will close 30 days after the release of 2026 MIPS payment adjustments.

You should request a targeted review as soon as possible if you identify an error(s) with your MIPS final performance feedback and associated MIPS payment adjustment. This will help ensure that the correct payment adjustment is applied to your claims from the start of the 2026 payment year.

> You can submit a targeted review for the 2024 performance year until November 14, 2025, at 8 p.m. ET.
>
> **Note:** The federal government shutdown doesn't affect your ability to submit a targeted review request by the above deadline. However, it may affect our response time to resolve your request.

Did you know?
The targeted review timeline changed for the 2024 performance year (2026 payment year).

Where Is the Targeted Review Application Located?

You can access the targeted review application by signing into the QPP Website. You need a **Healthcare Quality Information System (HCQIS) Access Roles and Profile (HARP) account** to sign in and access the targeted review application.

> Review the QPP Access User Guide (ZIP, 4MB) for instructions on how to create a HARP account. For additional information on HARP, check out the HARP FAQs.

Who Can Request a Targeted Review?

Targeted reviews may be requested by or on behalf of:

- An individual clinician.

- A group.

- A virtual group.

- A subgroup.

- An Alternative Payment Model (APM) Entity (including a Shared Savings Program Accountable Care Organization [ACO]).

Third party intermediaries and designated support staff can submit a targeted review on behalf of program participants.

Targeted reviews may be requested for traditional MIPS, MIPS Value Pathway (MVP), or APM Performance Pathway (APP) reporting.

What Can I Request a Targeted Review for?

As described in section 1848(q)(13)(A) of the Social Security Act, targeted review is limited to the calculation of the MIPS payment adjustment factor(s). You may request a targeted review if you find an error with your **2026 MIPS payment adjustment factor(s)** and associated **2024 MIPS performance feedback**.

While this isn't a comprehensive list, the following are examples of circumstances for which you may wish to request a targeted review.

- Your performance data was submitted under the incorrect Taxpayer Identification Number (TIN) or National Provider Identifier (NPI).

- You qualified for performance category reweighting because of a special status designation, Promoting Interoperability Hardship Exception, or Extreme and Uncontrollable Circumstances Exception that was incorrectly applied.

What Can't I Request a Targeted Review for?

There are statutory limitations on administrative and judicial review as described in section 1848(q)(13)(B) of the Social Security Act. As such, there will be no targeted review of the following:

- The methodology used to establish the amount of the MIPS payment adjustment factor, the amount of the additional MIPS payment adjustment factor, and the determination of such amounts.

- The establishment of the performance standards and the performance period.

- The identification of measures and activities specified for a MIPS performance category and information made public or posted on Medicare Care Compare.

- The developed methodology used to calculate performance scores and the calculation of such scores, including the weighting of measures and activities under such methodology.

A targeted review request for any of these reasons will be denied.

> See the following page for examples of **valid and invalid targeted review requests**.

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Examples of Valid and Invalid Targeted Review Requests

Valid Reasons to Request a Targeted Review	
Denominator Reduction	"I submitted all of the quality measures available to me, but my denominator wasn't reduced."
Incorrect TIN/NPI	"My data was submitted under the wrong TIN or NPI."
Special Status Designation	"I have a special status that isn't reflected in my performance category score."
Incorrectly Scored with an Approved Hardship Exception	"I was scored in the Promoting Interoperability performance category but was approved for reweighting through a MIPS Promoting Interoperability Hardship Exception application."
QP Designation	"I was identified as a Qualifying APM Participant (QP), but I'm not a participant in an Advanced APM."
Invalid Reasons to Request a Targeted Review	
Final Score and Payment Adjustment Location	"I want to know where I can find my final score and payment adjustment."
Low Payment Adjustment	"I want to know why my payment adjustment is so low."
Historical Benchmark	"I disagree with the historical benchmark used to determine my measure's score."
Misunderstanding of Scoring Policy	"I am confused about the scoring policy used to calculate my measure scores and final score."
Score Change	"My scores have changed since the submission period."
APM Incentive Payment Calculation	"My APM Incentive Payment was calculated incorrectly."

Have you experienced an issue with your data? Issues related to inaccurate, unusable, or otherwise compromised data don't fall under the scope of a targeted review and will be denied. If you're requesting performance category reweighting because of inaccurate, unusable, or otherwise compromised performance data, contact the QPP Service Center.

Before You Begin

Overview

To prepare for the targeted review process, you should:

❑ **Identify who will request the targeted review**

- The targeted review application will be accessible by the person who submits the request ("submitter") and those whom the submitter adds as "additional staff members".

❑ **Obtain or access your HARP account**

- You must have a HARP account to complete and submit a targeted review application.

  o **New Users:** Register for QPP to obtain your HARP credentials.

  o **Returning Users:** Confirm that you can sign in to QPP with your HARP credentials.

  o If you're a Shared Savings Program ACO's QPP Security Official or QPP Staff User contact in the ACO Management System (ACO-MS), then you can sign in to the QPP website using your ACO-MS username and password.

> Documentation **may vary** based on the circumstances of the targeted review request.

❑ **Gather identifying information and supporting documentation**

- Collect the clinician, group, virtual group, subgroup, or APM participants' identifying information.

  o **Clinician** – NPI and associated practice's legal practicing name.

  o **Group** – The practice's TIN and APM Entity identifier (ID).

  o Legal practicing name.

  o **APM Entity** – Subgroup – Subgroup ID.

  o **Approved virtual group** – Virtual Group ID.

- Identify the MIPS reporting option (traditional MIPS, MVP, or APP) and MVP name, if applicable.

> You don't need a specific role (for example, security official) for your organization to submit a targeted review application.

Overview (Continued)

❑ Gather identifying information and supporting documentation (Continued)

- Collect any documentation that supports your targeted review request. **If possible, attach supporting documentation with your initial request.** Supporting documentation may include, but isn't limited to:
  - o Extracts from the MIPS eligible clinician's Electronic Health Record (EHR).
  - o Copies of performance data provided to a third party intermediary by the clinician or group.
  - o Copies of performance data submitted to CMS.
  - o QPP Service Center case numbers.
  - o Signed contracts or agreements between a clinician/group and a third party intermediary.
  - o Proof of your APM participation.
  - o Proof of your MVP registration/participation.
  - o Proof of your partial QP election.

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How to Request a
Targeted Review

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Overview

This section of the guide provides step-by-step instructions on how to complete the targeted review application located within your **QPP account** on the QPP website.

Please note that if you are a Shared Savings Program ACO's QPP Security Official or QPP Staff User contact in the ACO Management System (ACO-MS), then you can sign in to the QPP website using your ACO-MS username and password. For guidance on how to add the QPP Security Official and QPP Staff User contacts to an ACO in ACO-MS, please refer to the ACO-MS User Access and ACO Contents Tip Sheet.

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Step 1: Sign in to your QPP account using your HARP credentials on the QPP website.

- Don't have a HARP account? Register for QPP to obtain your HARP credentials.

- Forgot your user ID or password? Recover your HARP credentials.

- Looking for more information about HARP? See the HARP FAQs.

DISCLAIMER

All screenshots include fictitious patients and organizations. Screenshots were captured from a test environment, so there may be slight variations between the screenshots included in this guide (including dates) and the user interface in the production system.

Sign in to
QPP website

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review

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Step 2: Select Targeted Review

Select **Targeted Review** from the left-hand navigation pane.

Select
**Targeted
Review**
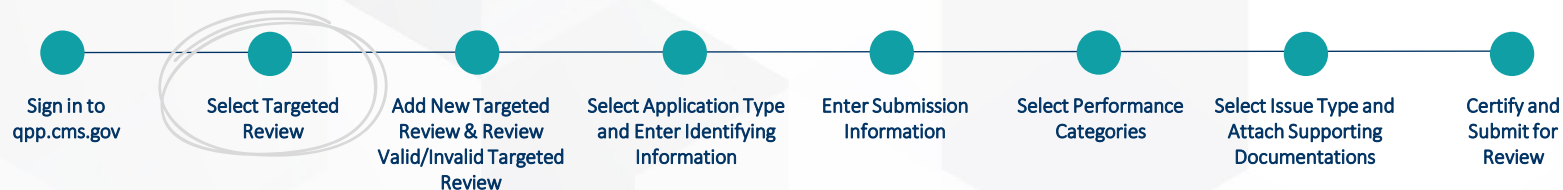
Step 3a: Add New Targeted Review

On the Targeted Review Progress Summary page, select + **Add New Targeted Review** to create a new targeted review application.
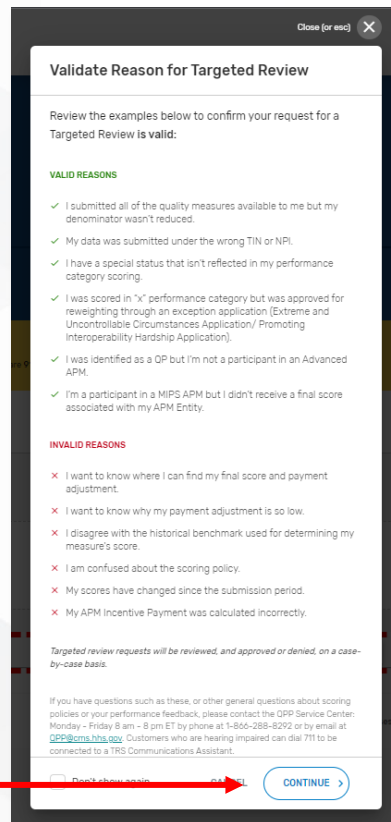

Select + **Add New Targeted Review** to create a new request

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Step 3b: Valid and Invalid Targeted Review Examples

Review the list of valid and invalid targeted review examples, then select **continue**.

The workflow diagram at the bottom shows:

Sign in to qpp.cms.gov → Select Targeted Review → **Add New Targeted Review & Review Valid/Invalid Targeted Review** → Select Application Type and Enter Identifying Information → Enter Submission Information → Select Performance Categories → Select Issue Type and Attach Supporting Documentations → Certify and Submit for Review

Step 4a: Select Application Type

Select **the application type** that aligns with **how your data was submitted**[*] to MIPS for the 2024 performance year. Then select **Save & Continue.**

See the following page for more information on each application type and the required identifying information.

Add New Targeted Review

Application Type *

○ Individual   ○ Virtual Group
○ Group   ○ Subgroup
○ APM Entity

CANCEL   SAVE   SAVE & CONTINUE >

Select **Save** if you want to save your progress and complete your application later.

Sign in to qpp.cms.gov — Select Targeted Review — Add New Targeted Review & Review Valid/Invalid Targeted Review — Select Application Type and Enter Identifying Information — Enter Submission Information — Select Performance Categories — Select Issue Type and Attach Supporting Documentations — Certify and Submit for Review
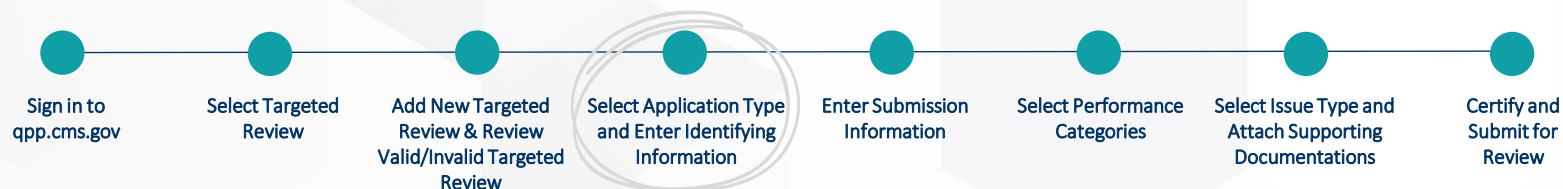
[*]There are circumstances under which you'll request your targeted review at a different level than how your data was submitted. These circumstances include, but aren't limited to, requesting a targeted review of an eligible clinician's MIPS eligibility or eligibility to be scored under the APM Performance Pathway (APP).

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Step 4b: Provide Identifying Information

Enter the required **identifying information** based on which application type you choose. Each application type requires a different type of identifying information (for example, individual – NPI; group – TIN).

Note: You have the option to create a name (personal reference only) for your request by clicking the pencil icon next to your request on the **Targeted Review Progress Summary** page.

Application Type	Select if you're…	You will be asked to provide the following identifying information…
Individual	• Requesting a targeted review of the final score received from **individual** participation (data submitted for a unique TIN/NPI combination). • Requesting a targeted review of a clinician's **MIPS eligibility**.	National Provider Identifier (NPI)
Group	• Requesting a targeted review of the final score received from **group** participation (aggregated data submitted for a single TIN on behalf of all eligible clinicians in the practice).	Taxpayer Identification Number (TIN)
Virtual Group	• Requesting a targeted review of the final score received from **virtual group** participation (aggregated data under a virtual group ID on behalf of all TINs within the virtual group).	Virtual Group (ID)

Sign in to qpp.cms.gov

Select Targeted Review

Add New Targeted Review & Review Valid/Invalid Targeted Review

Select Application Type and Enter Identifying Information

Enter Submission Information

Select Performance Categories

Select Issue Type and Attach Supporting Documentations

Certify and Submit for Review

Step 4b: Provide Identifying Information (Continued)

Application Type	Select if you're…	You will be asked to provide the following identifying information…
APM Entity	• Requesting a targeted review of the final score received from **APM Entity** participation (aggregated data submitted on behalf of all eligible clinicians in the entity) – this includes the "PI Rollup Score".	APM Entity ID
Subgroup	• Requesting a targeted review of the final score received from **subgroup** participation (aggregated data submitted under a unique subgroup ID on behalf of all eligible clinicians in the subgroup).	Subgroup ID

Sign in to qpp.cms.gov

Select Targeted Review

Add New Targeted Review & Review Valid/Invalid Targeted Review

Select Application Type and Enter Identifying Information

Enter Submission Information

Select Performance Categories

Select Issue Type and Attach Supporting Documentations

Certify and Submit for Review

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Step 5a: Submission Information – Individual, Group, Subgroup, Virtual Group, APM Entity Details

Verify the **pre-populated information** (for example, clinician's name, clinician type, group's name, etc.).

Note: The pre-populated information is pulled from the QPP Participation Status Tool using the identifying information (NPI, TIN, Virtual Group ID, APM ID, Subgroup ID) you entered during step 4.

The following screenshots demonstrate the targeted review application workflow for an individual.

Safely save your progress and return later to complete your request.

Select the applicable **group practice name** from the drop-down menu.

If the practice isn't listed, select **Not Listed** and enter the practice's TIN.

Sign in to qpp.cms.gov | Select Targeted Review | Add New Targeted Review & Review Valid/Invalid Targeted Review | Select Application Type and Enter Identifying Information | Enter Submission Information | Select Performance Categories | Select Issue Type and Attach Supporting Documentations | Certify and Submit for Review

Step 5a: Submission Information – Individual, Group, Subgroup, Virtual Group, APM Entity Details (Continued)

Select the **MIPS reporting option** that applies to the targeted review request and provide any associated service center case/ticket numbers (if applicable).

Select the **reporting option** for this targeted review:
- Traditional MIPS (original reporting option, where you select quality measures and improvement activities), or,
- MVP (new reporting option with a subset of measures and activities that are related to a given specialty or medical condition), or,
- The APP (reporting option with specified quality measures, only available to MIPS APM participants).

Enter the QPP Service Center ticket number related to your targeted review, if applicable.

Reporting Option? *

◯ Traditional MIPS

◯ APM Performance Pathway (APP)

◯ MIPS Value Pathway (MVP)

Service Desk Ticket Number (if applicable)

e.g. CS0606124 (Optional)

Sign in to qpp.cms.gov • Select Targeted Review • Add New Targeted Review & Review Valid/Invalid Targeted Review • Select Application Type and Enter Identifying Information • Enter Submission Information • Select Performance Categories • Select Issue Type and Attach Supporting Documentations • Certify and Submit for Review

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Step 5b: Submission Information – Submitter Details

Enter your preferred **contact information** and **identify your relationship** with the party for whom you are requesting a targeted review.

Enter your **phone number** with or without dashes.

Note: You must enter a valid area code.

Enter the **email address** associated with your HARP account.

Note: If your email address has changed, please update your profile information within your HARP account.

Select the **relationship option** that best represents your relationship to the party requesting a targeted review.

Note: If you select **Other**, you'll be prompted to describe your relationship.

If you select **Registry / Qualified Clinical Data Registry (QCDR)**, we'll pull information from the party's API token.

2024 TARGETED REVIEW ID:...   VIEW/ADD COMMENTS   ACTIVITY LOG   ✓ All changes saved   SAVE & CLOSE

Individual

Submitter Details

Contact Phone Number *
Phone Number (866) 288-2892   Ext. (Optional)

Contact Email Address *
Email zoo@cms.org

Submitter/Third Party Intermediary Relationship *
Please specify
⚠ This field is required

Sign in to qpp.cms.gov — Select Targeted Review — Add New Targeted Review & Review Valid/Invalid Targeted Review — Select Application Type and Enter Identifying Information — Enter Submission Information — Select Performance Categories — Select Issue Type and Attach Supporting Documentations — Certify and Submit for Review

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Step 5c: Submission Information – Additional Access

You can provide the email address(es) of additional staff or representatives who should receive notifications about the status of the request.

- If you enter an email address **that's associated with an individual's HARP account**, that person will be able to access the targeted review application and will receive notifications about the status of the request when they sign in with their HARP credentials on the QPP website.

- If you're submitting an application on behalf of an individual, group or virtual group, users with access to the practice or virtual group on the QPP website will be able to access the application **only** if you add the email associated with their HARP account.

Enter **additional staff** member email addresses separated by a comma.

Sign in to qpp.cms.gov | Select Targeted Review | Add New Targeted Review & Review Valid/Invalid Targeted Review | Select Application Type and Enter Identifying Information | Enter Submission Information | Select Performance Categories | Select Issue Type and Attach Supporting Documentations | Certify and Submit for Review

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Step 6: Performance Categories

Select the **performance categories** that were affected by the issue(s) you experienced.

Allows those who are connected with, and who have a role in, the organization to easily **access your final scores and performance feedback**.

Select any affected **performance categories**.

2024 TARGETED REVIEW ID: **7661**   **VIEW/ADD COMMENTS** | **ACTIVITY LOG**

✓ All changes saved   **SAVE & CLOSE**

Individual

Select which Performance Categories were affected by your issue.

View Current Performance Feedback Scores 🗗

Performance Categories *

☐ Quality ⍰

☐ Improvement Activities ⍰

☐ Promoting Interoperability ⍰

☐ Cost ⍰

☐ Additional Awarded Bonus Points ⍰

Sign in to qpp.cms.gov — Select Targeted Review — Add New Targeted Review & Review Valid/Invalid Targeted Review — Select Application Type and Enter Identifying Information — Enter Submission Information — Select Performance Categories — Select Issue Type and Attach Supporting Documentations — Certify and Submit for Review

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Step 7a: Issue Type Selection

Select the applicable **issue type(s)** that best describe the issue(s) you identified with your 2026 payment adjustment factor(s) and associated 2024 final performance feedback. Then provide a **detailed explanation** of the issue(s) you identified.

Select applicable **issue type(s)**. See [Slide 28](#) for examples of applicable issue type(s).

Provide a **detailed explanation** of the issue(s) you experienced.

Sign in to qpp.cms.gov → Select Targeted Review → Add New Targeted Review & Review Valid/Invalid Targeted Review → Select Application Type and Enter Identifying Information → Enter Submission Information → Select Performance Categories → Select Issue Type and Attach Supporting Documentations → Certify and Submit for Review
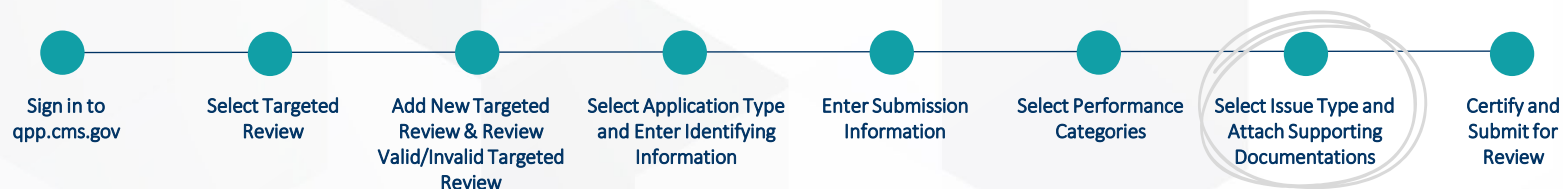
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Step 7a: Issue Type Selection (Continued)

Examples of each issue type are described in the table below. This isn't an exhaustive list.

No.	Description
Submission	Your practice reported to MIPS as a group, and your vendor included the wrong TIN in the file they submitted to MIPS on your behalf.
Eligibility and/or Special Status Determination(s)	You're a hospital-based MIPS eligible clinician which qualifies you for automatic reweighting of the Promoting Interoperability performance category to 0%. When looking at your 2024 MIPS performance feedback, you see that the Promoting Interoperability performance category wasn't reweighted.
Extreme and Uncontrollable Circumstances	Your practice was approved for reweighting in all performance categories through a MIPS extreme and uncontrollable circumstances application. When looking at your group's 2024 MIPS performance feedback, you see that your group was scored in performance categories for which no data was submitted.
Measure/Activity Issues	You are a part of a small practice of speech-language pathologists that reported traditional MIPS as a group. Your group submitted quality performance data on the 3 Medicare Part B claims measures in the Speech-Language Pathology specialty measure set, and the quality performance category score denominator should have been lowered to 30 points, reflecting the 3 Part B claims measures available. When looking at your group's 2024 MIPS performance feedback, you identified that your quality performance category score denominator wasn't lowered.
General/Additional Issues	You are a MIPS eligible clinician who qualified for cost improvement scoring. When looking at your 2024 MIPS performance feedback, you see that you didn't receive points for improvement scoring in your cost performance category score.

Sign in to qpp.cms.gov — Select Targeted Review — Add New Targeted Review & Review Valid/Invalid Targeted Review — Select Application Type and Enter Identifying Information — Enter Submission Information — Select Performance Categories — Select Issue Type and Attach Supporting Documentations — Certify and Submit for Review

Step 7b: Attach Supporting Documentation

Attach your **supporting documentation** to your targeted review application. Then select **Submit for Review**.

Supporting information may include, but isn't limited to:

- Extracts from the MIPS eligible clinician's EHR.

- Copies of performance data provided to a third-party intermediary by the clinician or group.

- Copies of performance data submitted to CMS.

- QPP Service Center case numbers.

- Signed contracts or agreements between a clinician/group and a third party intermediary.

- Proof of your APM participation.

- Proof of your MVP registration.

- Proof of your partial QP election.

> You don't need to encrypt your supporting documentation that contains personally identifiable information (PII) or personal health information (PHI) because the targeted review application is within your secure QPP account on the **QPP website**.

> Select **Submit for Review** once you have completed your request and are satisfied with it.

> Please attach any available **documentation** that may support your claim. Use the Drag & Drop feature or browse your computer to locate and applicable upload files.

If available, please attach any supporting documentation that may support your claim.

Drag & Drop
files to attach or **browse**
(.pdf, .jpg, .jpeg, .png, .doc, .docx, .xls, .xlsx, .msg)

WITHDRAW   **SUBMIT FOR REVIEW** ➤

Don't have your supporting documentation yet?
Check out your options on the following page.

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review

Step 7b: Attach Supporting Documentation (Continued)

We strongly recommend that you attach your supporting documentation to your targeted review application as soon as possible.

If your supporting documentation isn't available when you complete the application, you can:

- **Option 1:** Save your application progress, attach your supporting documentation, and then submit your targeted review.

- **Option 2:** Submit your application and use the Comments function to submit supporting documentation to the reviewer of your request.

Note: Beginning with the 2024 performance year, if the reviewer of your targeted review requests supporting documentation, you'll have 15 days to provide the requested documentation, or the targeted review request will be denied.

Sign in to
qpp.cms.gov

Select Targeted
Review

Add New Targeted
Review & Review
Valid/Invalid Targeted
Review

Select Application Type
and Enter Identifying
Information

Enter Submission
Information

Select Performance
Categories

Select Issue Type and
Attach Supporting
Documentations

Certify and
Submit for
Review

Step 8: Certify and Submit for Review

Read the disclosure. Then select
Certify & Submit.

You can review a **summary** of your targeted review to confirm all entries are correct. If an update is needed, select **Close** and make necessary updates on the previous page.

You can also **export** your targeted review as a PDF.

Certify that you **read the disclosure** and then submit your request.

Sign in to qpp.cms.gov | Select Targeted Review | Add New Targeted Review & Review Valid/Invalid Targeted Review | Select Application Type and Enter Identifying Information | Enter Submission Information | Select Performance Categories | Select Issue Type and Attach Supporting Documentations | Certify and Submit for Review

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Receive Confirmation Notification

Once your request is complete, you'll be brought back to the **Targeted Review Progress Summary** page. You will see a **pop-up message** confirming that you successfully submitted your review.

Pop-up confirmation message.

You'll also receive a confirmation email notifying you that your application was successfully received.

Withdraw your request before it's approved/ denied.

Note: You can't reinstate a withdrawn request. You will need to submit a new request.

The request status will appear as **Draft in Progress**, **Submitted – In Review**, **Approved**, **Denied**, or **Withdrawn**.

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Receive Confirmation Notification (Continued)

Example of the **email confirmation** you receive upon a successful submission.

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Targeted Review Submitted Successfully

Targeted Review ID: 7662

NPI: 0045100005

Clinician: Five SN1TestInd-00

TIN: ******5100

Practice Name: SN1TestOrg-00

Request Date: June 16, 2025

How to Monitor a Targeted Review

View Targeted Review Details

You can monitor all your targeted review requests for the 2024 performance year on the **Targeted Review Progress Summary** page. Select **View Details** for additional information about a specific request.

> Sign into the QPP website regularly to stay updated on the status of your requests and any communications you receive from the reviewer.

List of your targeted review requests.

Select **+ Add New Targeted Review** to create another request.

You can rename your targeted review by clicking the **pencil icon**.

You can download a copy of your targeted review by clicking the **Download icon**.

Select **View Details** to view information on your request and to communicate with the reviewer who is evaluating your request.

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Communicate with Reviewer

Select **View Details** and use the **Comments** function to **communicate with the reviewer** and submit **supporting documentation** for your request.

Important Note: Use the Comments function to communicate with the reviewer about your request instead of contacting the QPP Service Center. You'll receive an email notification if a comment has been added by your reviewer.

Helpful Hint: Sign in regularly to ensure that you're staying current with your targeted review status and communications from your reviewer.

Select **+ Add New** to communicate with the reviewer of your request.

Submit supporting documentation using **Attach Files**.

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How Approved
Targeted Reviews
Display
in Performance
Feedback

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View Approved Targeted Review Notification

When you navigate into Performance Feedback, a notification will appear for each participation option that submitted and received an approved targeted review for the 2024 performance year.

Note: If your targeted review is denied, you will not see an indicator or any changes to your final performance feedback.

Notification of an approved Targeted Review for this individual feedback

Approved Targeted Review Notification – View Old Score

When you navigate into the performance feedback overview, you will have the option to view your original MIPS final score before the targeted review was applied by selecting **View Old Score.** This allows you to see the difference in your original score and the score you received after the targeted review was approved.

Notification of approved Targeted Review.

Select **View Old Score** to see an overview of your original MIPS final score.

This pop up will include your original MIPS final score, performance category scores, and payment adjustment that have been updated.

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Frequently Asked
Questions

Do I need to submit a targeted review request for each clinician?

In general, you'll complete the targeted review request form at the level at which you (or those on whose behalf you're requesting a targeted review) participated and reported data to the QPP for the 2024 performance year. However, under certain circumstances, you'll request a targeted review at a different level. For example, if you're requesting a targeted review of a clinician's MIPS eligibility or eligibility to receive a final score under the APM Performance Pathway.

Examples:

If you reported traditional MIPS or MVP at the individual level, request an individual targeted review (application type = individual).

If you reported traditional MIPS or MVP at the group level, request a group targeted review (application type = group) which will apply to all of the clinicians in the group. You **can't** submit 1 group targeted review on behalf of multiple clinicians who reported individually.

How long do I need to keep documentation regarding my targeted review?

You must retain all documentation associated with your targeted review request for 6 years from the end of the performance year. Therefore, for the 2024 performance year, you must retain your documentation through December 31, 2030.

When can I expect an outcome regarding my request?

We carefully evaluate each request on a case-by-case basis, along with the supporting documentation you provide. The length of time it takes to complete our evaluation will vary depending on the complexity of your request.

We encourage you to sign into the QPP website regularly to view the status of your targeted review and to stay updated on communications with your reviewer. If you have questions about your request, click **View Details** and communicate with your reviewer via the comments pane.

In addition to monitoring your targeted review on the QPP website, you'll receive emails that confirm we received your targeted review request, notify you about new comments added to your request, and notify you about the outcome of your request.

Help, Resources, and
Version History

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Where Can You Go for Help?

Contact the Quality Payment Program Service Center by email at QPP@cms.hhs.gov, by creating a QPP Service Center ticket, or by phone at 1-866-288-8292 (Monday through Friday, 8 a.m. - 8 p.m. ET).

- People who are deaf or hard of hearing can dial 711 to be connected to a TRS Communications Assistant.

Visit the Quality Payment Program website for other help and support information, to learn more about MIPS, and to check out the resources available in the Quality Payment Program Resource Library.

Visit the Small Practices page of the Quality Payment Program website where you can **sign up for the monthly QPP Small Practices Newsletter** and find resources and information relevant for small practices.

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Additional Resources

The QPP website and QPP Resource Library house fact sheets, measure specifications, specialty guides, technical guides, user guides, helpful videos, and more.

- 2024 How MIPS Eligibility is Determined

- 2024 Eligibility Determination Periods and Snapshots

- 2024 MIPS Eligibility and Participation User Guide (PDF, 1MB)

- MIPS Overview Quick Start Guide (PDF, 1MB)

- PY 2024 APM Performance Pathway (APP) Toolkit (ZIP, 2MB)

- 2024 Traditional MIPS Scoring Guide (PDF, 6MB)

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Version History

If we need to update this document, changes will be identified here.

DATE	DESCRIPTION
10/15/2025	Updated to specify Targeted Review deadline.
09/09/2025	Original Posting.