



CAMP RAMAH IN WISCONSIN

Emailing Your Camper and Viewing Photos

This summer there are two ways to view camp photos and send emails to your campers – the Companion App and the CampInTouch portal!

Companion App – For Parents/Guardians

Photos

Parents/Guardians of registered campers can download the [Companion App](#) and login using your regular CampMinder credentials.

A new feature of the Companion App, Face Finder uses facial recognition to locate and tag your child's photos, saving you from the hassle of searching.

To train the Companion app's Face Finder feature click the three horizontal lines in the top left of your Companion app to get to the Menu page, choose "My Campers," then choose the camper you would like to train.

If you would like to opt out of facial recognition for your camper, contact Campminder Support at 303-444-2267.

Emails

To send and read letters in the Companion app, click the three horizontal lines in the top left of your Companion app to get to the Menu page. Choose "Letters."

Send a letter: Click the pencil icon in the top right of the Letters page. Select the Camper from the dropdown, and add a message. When ready, choose if you would like a handwritten reply by clicking the box at the bottom. Click "Send Your Letter."

You may also add a photo to the letter. Note: adding photos will cost one CampStamp. CampStamps are available for purchase in your CampMinder account.

Read a Reply: Letters from your camper are under the "Replies" tab.

CampInTouch Portal – For other family members and friends

In order for friends and other family members to view photos and send letters to your camper(s), you must invite them to create a guest account.

To create guest accounts:

1. Login to your CampMinder account/CampInTouch Portal at <https://ramahwisconsin.campintouch.com/v2/login/login.aspx>.
2. Scroll down to the "Online Community" section and click on "Guest Accounts."
3. Add the names and email addresses of the people you would like to invite and give them permission to email your camper(s) by clicking the checkboxes next to your campers' names.



- Once guests have set up their account, they are able to log in to CampInTouch to view photos and send emails and should login at the link above.

Note: Guest logins will not work on the Companion App, so they must login through the main [CampInTouch portal](#).

Photos

After logging in, click the “Photos Tab” to view the photos. Use the filter bar to easily find folders with your camper’s age division.

Email

Click the “Email” tab to write and read emails.

Send a letter: Check the box for which camper you would like to send your email to. When ready, choose if you would like a handwritten reply by clicking the box at the bottom. Click “Send Email.”

You may add stationery, word games, and photos to your email for one CampStamp each. CampStamps may be purchased in your CampMinder account. All emails are limited to 50 lines. Add-ons further limit the number of lines. Please add any stationery, word games or photos BEFORE you start writing your email to be sure your entire text fits.

Read a Reply: Letters from your camper are under the “eLetter Inbox” tab.

Parents/guardians have the option to view photos and send emails through CampInTouch as well as the Companion App.

More Info about Emails – for both Companion and CampInTouch

- You can send unlimited emails to your camper. Your emails are printed in our camp office at approximately 10:30 am every day but Shabbat and are delivered to the campers after lunch at approximately 2:00 pm.
- Your camper will write to you on a piece of paper called an eLetter, which Ramah staff will scan and upload to CampMinder. CampMinder will send your camper’s message to your “eLetter Inbox,” which is found in the email menu on CampInTouch and on the “Replies” tab in the “Letters” section of Companion. A copy of the eLetter will also be emailed to you.
- When you send your camper an email, you may “request an eLetter reply” by clicking the box underneath the email text box. This will print out a blank eLetter page that your child can use to write back to you. The page will be printed at camp and delivered to your camper.
- We give each camper two blank eLetter pages per week and ask them to write home. They are of course welcome to write more frequently – just make sure you click the “request an eLetter reply” box!
- The CampMinder system does not recognize Hebrew letters.** If you would like to send a message to your camper in Hebrew, please send your message to israelicampmail@ramahwisconsin.com and we will print it and distribute it with the rest of the CampMinder emails. Write your camper’s name and cabin number in the subject of the email. Your campers will still reply to you using CampMinder so plan to check your account for replies, and make sure anyone who writes to your camper has a guest account.

If you have further questions, check out the [Companion FAQ](#) and the [CampInTouch FAQ](#).

For additional assistance with CampMinder or the app during the summer email parentinfo@ramahwisconsin.com or call the camp office at 312-606-9316.

We look forward to another amazing Ramah summer!